

P01

**From:** [REDACTED] on behalf of CECA  
**Sent:** Wednesday, 6 September 2023 4:52 PM  
**To:** [REDACTED] EDU Complaints CECA  
**Cc:** Fairburn, Janine  
**Subject:** FW: Taylor ELC  
**Attachments:** IMG\_4772.jpeg; IMG\_4774.jpeg



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Hi

Another complaint from Taylor.

P01

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**From:** P01 [REDACTED] P03 [REDACTED] >  
**Sent:** Wednesday, 6 September 2023 3:33 PM  
**To:** CECA <CECA@act.gov.au>  
**Subject:** Taylor ELC

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Good afternoon,

I was approached by an educator this morning that a previous director is returning after maternity leave and that a lot of new staff have thus suddenly left without notice, and only 3 (to their knowledge) educators will remain.

We very informally received the attached notice on the Storypark app a few hours later, giving the previous manager who suddenly left, personal email?! This notice was then removed and where the returned director has uploaded the second message attached. Again, not addressing the concerns of parents seeking answers.

Primarily, I'm not concerned about the politics behind the staffing. However, I am greatly concerned as to the current staffing situation given the verbal information provided to me this morning and what the plan is for the future.

I'm quite frustrated there has been no effort to provide clarity on the situation and if there are legally enough educators to the ratio of children. There has been many staff changes at this new centre since it's opening in January, and quite frankly our children are unable to form a solid bond particularly with such a large walk out today.

Lastly, I would hope the reputation of the director is nothing of concern to parents and students if there's a large reason many educators have quite literally picked up and left. I wanted to bring this situation as a whole to your attention, to ensure the centre is running functionally for our children.

If you could please provide some information or investigation, that would be greatly appreciated. Many parents are concerned and without answers.

Kind Regards,

P01 [REDACTED]