



View results

Respondent

72 Anonymous

06:23

Time to complete

1. Full name

P01 P01

2. Phone number

P03

3. Email *

P03

4. What is the name of the Service you wish to complain about? *

Sage

5. Have you raised the complaint directly with the Service?

- If **yes**, what was the response?

- If **no**, please indicate why you have chosen not to raise this issue with the Service? *

Yes, nothing

6. What is your relationship to the Service? *

Parent or Guardian

Staff Member

Other

7. How long have you had an association with the Service for? *

About 2 years

8. When did the incident(s) occur? Please indicate dates (or date ranges) and approximate times (if known). *

This morning, 6am

9. If there has been a delay in reporting, please state the reasons for the delay.

10. What are the names and date of birth of the children involved in the incident?

P01
P02

11. What are the names of the educators(s), staff member(s) or other persons involved in the incident?

P01P01

12. Please tell us about the details of your complaint.

You may wish to consider such details as:

What happened?

Where did it happen?

Has it ever happened before?

Who was present?

Who was involved?

Have you discussed the incident with anyone else?

Has any action been taken?

My direct marked absent for my child this morning 6am at sage childcare Belconnen.
They donot have a legal document and incident report or a verbal check this morning.
I have asked educators in my child's room to provide report.
Still have not heard anything since this morning.

13. Do you have any other information (documents, memos, emails, photographs) that could substantiate the allegation(s)? If **yes**, please email a copy of these documents to complaintsCECA@act.gov.au.

P03