



## C01 Notification of Complaint

Thank you for submitting your notification. Below is a copy of the information provided in your notification. If there are any issues, please contact your [Regulatory Authority](#) for assistance.

### Notification of Complaints

#### Provider

Provider Name	GUNGAHLIN MONTESSORI ACADEMY PTY LTD
Provider Number	PR-40017814
Provider Approval Status	Approved

#### Service

Service Legal Entity Name	GUNGAHLIN MONTESSORI ACADEMY PTY LTD
Service Trading Name	Gungahlin Montessori Academy
Service Approval Number	SE-40020141
Service Approval Status	Approved

### Complaint Details

Please select the relevant notification and provide/attach the information required	Complaints alleging that the Law has been contravened
Please supply the following information: - Complainant name and contact details	P01 P01 P01 P03
Please supply the following information: - Date complaint received - Copy of written complaint (or written summary) and any other relevant documentation (including correspondence, photographs, statements, etc) - Steps taken/actions planned by approved provider in response to the complaint	P01 called the Area Manager today (31/10/2024) to verbally complain about the centre. P01 was in Infant 2 and due to a [redacted] care of her child at home, [redacted] made. P01 said the centre accused her of serious things, as [redacted] P01 to the doctor for an examination P05 P01 has threatened to sue the centre and also used such disgusting language when speaking to the AM, that the AM said the conversation needed to be cut short.
Please upload any relevant documentation	Documents to be submitted later.



## Child Details

Child's Name	P01 P01
Child's Gender	Female
Child's Date of Birth	P02

## Contact Details

Name	P01 P01
Phone Number	P03
Email Address	P03