



I01 Notification of Incident

Thank you for submitting your notification. Below is a copy of the information provided in your notification. If there are any issues, please contact your [Regulatory Authority](#) for assistance.

Notification of Incident

Provider

| | |
|--------------------------|-------------------------------|
| Provider Name | World of Learning Pty Limited |
| Provider Number | PR-00000937 |
| Provider Approval Status | Approved |

Service

| | |
|---------------------------|------------------------------|
| Service Legal Entity Name | |
| Service Trading Name | Gold Creek World of Learning |
| Service Approval Number | SE-00009779 |
| Service Approval Status | Approved |

Incident Details

| | |
|------------------------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------|
| Incident Type | Reg 175-Any circumstance arising at the service that poses a risk to the health, safety or wellbeing of a child or children attending the service |
| Incident date | 14/03/2023 |
| Incident Time | AM |
| Did Emergency Services attend? | No |
| Risk due to | Localised Issue |
| Please upload any relevant documentation | No documents supplied |



Incident Management

Steps that were taken or will be taken to prevent or minimise this type of incident in the future

Detailed description of the incident including nature of risk, time, cause, etc.

Child Name: **P01**
P02

Parent Name: **P01**
Contact: **P03**

On 27th March 2023, Area Manager (**P01 P01**) was reviewing CCTV footage of the Sea Turtles room. During watching the footage captured on 13 March 2023, she observed the following actions at the following times.

11:10am, Educator was seen pulling a child.

11:28am 47 seconds– the child ran out of the bathroom, and the Educator chases the child out of the bathroom.

11:28am 47 seconds – Educator grabs the child by the upper left arm, using her right hand.

11:28am 49 seconds – Educator grabs the child by the upper arm with their right hand and lower forearm with the left hand.

11:28am 52 seconds – Educator grabs child with left hand around lower forearm and walks child into the bathroom.

Action Taken:

1. The provider has ensured that the Educator (**P01**) is accompanied by another Educator while working directly with children.
2. The provider has opened an investigation into this situation and will further review CCTV footage and provide a notice of meeting to **P01** in order to understand the incident further.
3. The child's parent was notified via a phone call on the 27th March 2023 at approx. 4:45pm.
4. Educators will undergo refresher training for restrictive practice, all Educators will be spoken to about restrictive practice and our child protection policies to ensure they understand and practice it.

Child Details

Child's Name

Child's Gender

Child's Date of Birth

Parent(s)/Guardians(s) Name

Parent's Email

Parent(s)/Guardians(s) Phone

Contact Details

Name **P01 P01** - Centre Manager

Phone Number **P03**

Email Address **P03**

Submitted By: **P01P01**