



## View results

Respondent

59 Anonymous

55:37

Time to complete

### 1. Full name

P01 P01 P01

### 2. Phone number

P03

### 3. Email \*

P03

### 4. What is the name of the Service you wish to complain about? \*

Brindabella Christian College Early Learning Centre Charnwood campus

### 5. Have you raised the complaint directly with the Service?

- If **yes**, what was the response?

- If **no**, please indicate why you have chosen not to raise this issue with the Service? \*

No, at the time of the incident the director of the centre was on leave and due to me being a P05 I did not have a relationship with other staff members.

### 6. What is your relationship to the Service? \*

Parent or Guardian

Staff Member

Other

### 7. How long have you had an association with the Service for? \*

5 days

8. When did the incident(s) occur? Please indicate dates (or date ranges) and approximate times (if known). \*

Monday 13th of January 2025, Wednesday 15th of January 2025 and Thursday 16th of January 2025

9. If there has been a delay in reporting, please state the reasons for the delay.

My initial thought was that I had different views from the centre, however, situations kept escalating leading to the need to a mandatory report. Including clear examples of inappropriate discipline.

10. What are the names and date of birth of the children involved in the incident?

Unsure, includes children from T2, T3 and preschool room.

11. What are the names of the educators(s), staff member(s) or other persons involved in the incident?

P01 P01 P01 and P01

12. Please tell us about the details of your complaint.

You may wish to consider such details as:

*What happened?*

*Where did it happen?*

*Has it ever happened before?*

*Who was present?*

*Who was involved?*

*Have you discussed the incident with anyone else?*

*Has any action been taken?*

On Monday 13th of January 2025, I witnessed, in the T3 (were children from T2 and T3 were combined due to low number of children) P01 - educator (room leader of T2) using her physical power to restrain a child when she grabbed and flipped a child by their shoulder from their back to their tummy during rest time.

On Wednesday 15th of January 2025, I observed, on T3 room, P01 - educator (who is assigned to T3 room) yelling at child (14 months old - T1 room - children were again combined due to low number of children) while telling them to hurry up when children were heading to the playground (there is a step from the room's door to the outside area) she later then grabbed the same child by their shoulder, lifted them to her knee height and placed her out side of the room (playground area).

On Thursday 16th of January 2025, again on the T3 room, I observed the situation that motivated me to file this report, a child being locked away in a room while being isolated. I observed a child (around 5 years old- assigned to the Preschool room - room leader P01 unsure of spelling) who was in clear distress, they were crying and hyperventilating while repeating "Please let me go back! I want to go back please!". I asked the educator in the room, P01, what was happening, and she told me that when children don't listen well to their educators, they are sent to a different room, where they cannot play, and the children and educators in that room cannot talk or interact with the child being isolated. However I am unsure of the educator who decided on isolating this child.

Although I am unsure if those situations have happened before, none of the educators involved and/or who witnessed those events did not seemed surprised or bothered by them.

13. Do you have any other information (documents, memos, emails, photographs) that could substantiate the allegation(s)? If **yes, please email a copy of these documents to [complaintsCECA@act.gov.au](mailto:complaintsCECA@act.gov.au).**

Yes, personal notes I took during P05  
Note - some of the notes are in P05 with the educators in the room.