



Inquiry into Annual and Financial Reports 2024-25

Answer to question taken on notice

Asked by: Ms Fiona Carrick MLA

Addressed to: Mr Ray Hezkial, Managing Director, Icon Water

In relation to: Icon Water and Woden bus interchange works

Hearing: 14/11/2025

Uncorrected Proof Transcript pp 6-7

Transcript provided: 20/11/2025

Answer Due: 27/11/2025

Mr Ray Hezkial took on notice the following question(s):

MS CARRICK: I was down at the Woden Bus Interchange the other day and they said that it had taken three years, like in February it would be three years, and because of all the utilities that have had to go through there, so has Icon and Evoenergy had to put augmented or upgraded facilities through the road and bus interchange?

Mr Hezkial: I do not have any specific details at hand, but I would be absolutely amazed if it did not require augmentation of infrastructure. So typically, the most cost-efficient way of upgrading infrastructure is at the time when you are also doing other work, so you are avoiding that cost of digging things up. So typically, we will weigh up the option whether it makes economic sense for our customers to replace something opportunistically because something is happening now, even if there is some remaining service life on that infrastructure, but it is really on a case-by-case basis.

MS CARRICK: Are you able to take it on notice what works have been done through the new Woden Bus Interchange as it has been constructed?

Mr Hezkial: The Woden Interchange. Yes, happy to take that on notice.

The answer to the Member's question is as follows:

Icon Water has worked with Infrastructure Canberra and related contractors to address challenges relating to the density of infrastructure in the area and support the construction of the new Woden Interchange.

Design and clearance requirements for the proposed bus shelters required water mains to be relocated. In addition, a large diameter sewer also required internal strengthening (relining) due to its proximity to the proposed works. This has included:

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1. Relocation of a water main on the eastern side of Callam Street in between Matilda St and Bradley Street and associated Callam Office supply reconnection
2. Relocation of a water main on the western side of Callam Street in between Bradley Street and Neptune Street and associated Westfield fire supply reconnection
3. Relining of sewer mains in/on Callam Street
4. Relining of a trunk sewer main on the eastern side of Callam Street between Launceston Street and Bradley Street.

Items 1 and 3 have now been completed. Most of the works involved with item 2 are complete, with the remaining water main relocation work expected to be completed in the coming months.

Item 4 is expected to be completed in early December 2025. All works to Icon Water assets were required to ensure protection of infrastructure and ongoing serviceability, maintenance and safe operation of these assets.

Approved for circulation to the Standing Committee on Public Accounts and Administration

Signature: 

Date: 28/11/25

By Ray Hezkial, Managing Director, Icon Water