



Inquiry into annual and financial reports 2024–2025

Answer to question on notice

Asked by: Mr Shane Rattenbury MLA

Addressed to: Minister for Health

Reference: HCSD - ACT Health

Hearing: 11 November 2025

In relation to: Support at Home

Question received: 19 November 2025

Answer Due: 26 November 2025

The Commonwealth Government's new Support at Home program will cover clinical supports for eligible patients like nursing and physiotherapy. However, assistance to shower, use the bathroom or take medication will incur co-payments. This will mean that those with limited funds will have to ration the services they request help for (i.e. whether they get help with showering or with eating that day). This, in turn, will have a number of flow-on effects such as making it less feasible for the elderly to remain in their homes for longer, put more pressure on carers and residential care, and makes it more likely that there will be an increase in preventable hospitalisations.

1. How does the ACT Government plan to work with the Commonwealth Government to prevent this fallout from occurring and/or to mitigate the damage that will result?
2. Has the ACT Government been made aware of providers who will be providing services under the support at home package?

RACHEL STEPHEN-SMITH MLA: The answer to the Member's question is as follows:

1. As noted, the Commonwealth Government's new *Support at Home* program, which commenced on 1 November 2025, fully funds clinical care such as nursing and physiotherapy. However, it has introduced co-payments for personal care and everyday living supports.

The ACT Government is actively engaging with the Australian Government to understand any potential impacts of the aged care reforms. The ACT Government shares the Commonwealth's stated goal of enabling older people to improve their physical, social and emotional wellbeing, age with dignity and remain in their homes for as long as possible.

2. There are many providers in the ACT that offer Support at Home funded supports. The MyAgedCare website offers a search function to assist people locate a provider who can meet their needs ([Find a Provider | My Aged Care](#)). The ACT Disability, Aged and Carer Advocacy Service (ADACAS) also offers advocacy and support for people to locate an appropriate provider to meet their needs.

Approved for circulation to the Standing Committee on Social Policy

Signature:



By the Minister for Health, Rachel Stephen-Smith MLA

Date:

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