



# Inquiry into the procurement and delivery of MyWay+

## Answer to question on notice

---

Asked by: Ms Jo Clay

Addressed to: Chris Steel MLA

Reference: Transport Canberra and City Services

Hearing: 27 March 2025

In relation to: Software and systems in MyWay+

Question received: 3 April 2025

Answer Due: 10 April 2025

MyWay+ relies on a number of ACT Government systems and software and systems and software managed and developed by contractor NEC.

In relation to all of these systems:

1. Was a Privacy Impact Assessment performed on MyWay+ and if so, when and what are the details of that?
2. Was a Security Assessment performed on MyWay+ and if so, when and what are the details of that?
3. Is the ACT Government Encryption Standard in use with MyWay+ in line with best practice?
4. End of Life software means a vendor will no longer supply patches or updates in any circumstances. This means new security flaws, regardless of their severity, will not be fixed and continued use of unsupported platforms increases the risk of a security breach. Are any elements of the software and systems in use in MyWay+ reliant on End of Life software?

**Chris Steel MLA, Minister for Transport: The answer to the Member's question is as follows:**

1. This information is available at section (i) of the [ACT Government Submission to the Inquiry into the procurement and delivery of MyWay+](#) (the Submission). The Privacy Impact Assessment (PIA), being undertaken by Maddocks, is currently in progress.
2. Please refer to the response to QON 23.
3. Yes. Note, the final report for the Cybersecurity Threat Risk Assessment (the Risk Assessment), conducted by CyberCX (see section (i) of the Submission), includes an action for the ACT Government Encryption Standard to be updated as the Assessment determined it was no longer in line with best practice. This action is being led by the ACT Government Cyber Security Centre, Digital, Data and Technology Solutions (DDTS) and MyWay+ will be updated accordingly once completed.

OFFICIAL

4. No. The Risk Assessment identified some elements of End of Life software, which were remediated prior to Go-Live. Processes have been put in place to ensure no part of MyWay+ is reliant on End of Life software.

Approved for circulation to the Standing Committee on Environment, Planning, Transport and City Services

Signature:



By the Minister for Transport, Mr Chris Steel

Date:

10/4/25