



Inquiry into the procurement and delivery of MyWay+

Answer to question on notice

Asked by: Ms Fiona Carrick

Addressed to: Chris Steel MLA

Reference: Transport Canberra and City Services

Hearing: 27 March 2025

In relation to: MyWay+ functionality

Question received: 3 April 2025

Answer Due: 10 April 2025

During the hearings we heard about people who no longer use the bus network due to concerns with the system and the time it is taking:

1. what was the forecast patronage for the period after 27 November 2024 (please provide the business case)?
2. what was the actual patronage after 27 November 2024?

Chris Steel MLA, Minister for Transport: The answer to the Member's question is as follows:

1. Forecasted patronage forecast was not an explicit requisite of the MyWay+ contract. Information on project scope is provided at sections (a) to (c) of the [ACT Government Submission to the Inquiry](#).
2. Please refer to the response to QTON 09.

Approved for circulation to the Standing Committee on Environment, Planning, Transport and City Services

Signature:

By the Minister for Transport, Mr Chris Steel

Date:

9/4/25