



Inquiry into Annual and Financial Reports 2023-24

Answer to question taken on notice

Asked by: MR ANDREW BRADDOCK MLA

Addressed to: MR ANDREW BARR MLA, CHIEF MINISTER

In relation to: FLEXIBLE WORK HUBS

Hearing: 12 February 2025

Uncorrected Proof Transcript pp 10

Transcript provided: 17 February 2025

Answer Due: 24 February 2025

Mr Andrew Barr MLA took on notice the following question(s):

Mr Braddock: Just with those flexible work hubs, how do you ensure the available space meets the demand in each location across the city?

Ms Leigh: So there is a booking system, and there is a system so people know where people are. You can look and see whether somebody is at work so that you can get in touch with them. But the actual booking, the seats are booked.

Mr Braddock: Is there a mechanism, though, where you identify there might be a large amount of demand to actually increase the available space to help meet that?

Ms Leigh: So at the moment, none of these areas have an area that can be extended, but we are certainly tracking the take-up, and we will keep responding. We have been gradually rolling out more and more flexible workspaces so that now we have them pretty well across all areas of Canberra. So we started with just—I think it was two, and clearly they were so well-received. We knew to keep going, and we have been extending them, as I say now, to almost all the areas of Canberra. We will continue to watch. We have that information about the extent of use, and we will keep watching that and responding to it.

Mr Barr: Perhaps to again save time, we will take on notice some elements of this to provide the committee with some further information on how that is working and the level of take-up.

ANDREW BARR MLA: The answer to the Member's question is as follows:

How do you ensure the available space meets the demand in each location across the city?

Employees are required to use an online desk booking system prior to attending a FlexiSpace. This ensures that employees can feel confident that when attending their chosen FlexiSpace a suitable workspace will be available to them upon arrival. The utilisation of FlexiSpaces and number of desk bookings against capacity is monitored frequently. At no point have any of the FlexiSpaces across Canberra reached capacity.

Is there a mechanism to identify where there might be a large amount of demand to actually increase the available flexible spaces to help meet that demand?

Booking data will continue to be monitored, however at this stage it is not envisaged that any of the existing FlexiSpaces will require augmentation.

Approved for circulation to the Standing Committee on Public Accounts and Administration

Signature: 

Date: **25.2.25**

By the Chief Minister, Andrew Barr MLA