



Inquiry into Annual and Financial Reports 2023–2024

Answer to question on notice

Asked by: Mr Thomas Emerson MLA

Addressed to: Yvette Berry MLA

Reference: Homelessness (CSD)/Community Services Directorate

Hearing: 11 February 2025

In relation to: Growing and Renewing Public Housing and costs and relocations

Question received: 17 February 2025

Answer Due: 24 February 2025

(1) Is OneLink contactable 24/7

Yvette Berry MLA: The answer to the Member's question is as follows:

(2) No, OneLink operates from 8 am to 6 pm, Monday to Friday, excluding public holidays, and provides a phone service 12:30 pm to 5 pm Saturday and Sunday. If a message is sent outside of these times, staff will review the request and respond the next business day.

Approved for circulation to the Standing Committee on Social Policy

Signature:

Minister for Homes and New Suburbs, Yvette Berry MLA

Date:

27/02/25