



Inquiry into Annual and Financial Reports 2023–2024

Answer to question taken on notice

Asked by: Ms Leanne Castley MLA

Addressed to: Ms Rebecca Cross, Director-General, ACT Health Directorate

In relation to: Lived Experience team

Hearing: 11 February 2025

Uncorrected Proof Transcript p 27

Transcript provided: 14 February 2025

Answer Due: 21 February 2025 5.00 pm

Ms Cross took on notice the following question(s):

MS CASTLEY: Thanks. Yes. I have questions about the lived experience policy team. Can you tell me what their KPIs are?

Dr Miller: The lived experience team? I might have to take that one on notice.

Ms Cross: I think the KPIs that we have are for the portfolio, and then within teams, obviously you have got priorities for each team. So their priorities would really be associated with the projects that they are working on.

MS CASTLEY: Can we see what those priorities are?

Ms Cross: Yes.

MS CASTLEY: Can you take that on notice?

Ms Cross: Yes.

Minister Stephen-Smith: The answer to the Member's question is as follows:

The lived experience team consists of staff that have a lived or living experience of accessing mental health services.

The team undertakes lived experience focused planning and engagement that will embed lived experience standpoints in decision making and build a stronger peer workforce in the ACT.

The current priorities of the team include:

1. Progressing findings from Organisational and Peer workforce mapping and community development efforts to:
 - a) grow and support key co-production and lived experience inclusion mechanisms; and
 - b) develop best practice guidance including frameworks and robust structures for lived experience governance.
2. Broadening lived experience inclusion and influencing decision making through the partnership agreement with Acacia Lived Experience Research Unit at the Australian National University to validate current and shared co-design and research activity including peer work strategies and guidance in the ACT.
3. Supporting the ongoing co-design and implementation of lived experience inclusion in the ACT that reflects the needs and issues of the diverse ACT community (e.g. the provision of universal and targeted training; strengthening access and support pathways; and collaborations with key partners and communities to identify and respond to systems gaps and challenges).

Approved for circulation to the Standing Committee on Social Policy

Signature:



Date:

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By the Minister for Mental Health, Rachel Stephen-Smith MLA