



Inquiry into Annual and Financial Reports 2023–24

Answer to question on notice

Asked by: Mr Mark Parton MLA

Addressed to: Minister for City and Government Services

Reference: City and Government Services – TCCS

Hearing: 11/02/2025

In relation to: Fix My Street requests

Question received: 12/02/2025

Answer Due: 19/02/2025

- 1) How many requests were made in 23/24 on Fix My Street?
 - a) Of those requests, how many resulted in actual work undertaken by ACT Govt workers or contractors?

Ms Tara Cheyne MLA: The answer to the Member's question is as follows:

- 1) There were 51,589 requests lodged through Fix My Street between 1 July 2023 and 30 June 2024.
 - a) Sourcing information on actual works undertaken by ACT Government workers or contractors would be a manual process requiring case-by-case review as this metric is not saved in an easily retrievable form. Collecting and assembling this information would require a considerable diversion of resources. Of the 51,589 Fix My Street requests, 48,643 were investigated by City Services staff, resolved and closed through Fix My Street (as per data reporting 13 February 2025).

Approved for circulation to the Standing Committee on Environment, Planning, Transport and City Services

Signature:

Date:

19/2/25

By the Minister for City and Government Services, Ms Tara Cheyne MLA