



LEGISLATIVE ASSEMBLY

FOR THE AUSTRALIAN CAPITAL TERRITORY

SELECT COMMITTEE ON ESTIMATES 2024-2025

Ms Nicole Lawder MLA (Chair), Ms Suzanne Orr MLA (Deputy Chair),
Miss Laura Nuttall MLA

ANSWER TO QUESTION ON NOTICE

Asked by: Mr Ed Cocks MLA

Addressed to: Minister for Government Services and Regulatory Reform

Redirection: Minister for City Services

Reference: Chief Minister, Treasury and Economic Development Directorate

Hearing Date: 30/07/2024

In relation to: Access Canberra (CMTEDD) and Composition of Fix My Street

Hearing Date: 30/07/2024

QTON lodgement date: 01/08/2024

Answer Due Date: 08/08/2024

(1) What is the monthly breakdown of Fix My Street requests since 2022, including the number of requests made, the number of requests answered, and the number of requests still outstanding?

(2) What is the specific breakdown of the number of requests made, the number of requests answered, and the number of requests still outstanding for complaints related to grass, trees & shrubs? This applies to grass and weeds.

(3) How many timeouts or website errors have occurred to users when attempting to login to submit a report on the Fix My Street Website on Access Canberra's website?

Minister Tara Cheyne MLA: The answer to the Member's question is as follows:

(1) I have been advised by my Directorate that the month-by-month information is not in an easily retrievable form, and that to collect and assemble the information sought solely for the purpose of answering the question would require an unreasonable diversion of resources. However, I can provide the following information:

a) There were 120,137 requests lodged through Fix My Street between July 2022 and June 2024.

a. Of these, 7,714 requests remain open and 112,423 requests have been closed (as per data reporting 31 July 2024).

(2) There were 26,773 requests lodged through Fix My Street related to grass, trees and shrubs between July 2022 and June 2024.

- a. Of these, 3,108 requests remain open and 23,665 requests have been closed (as per data reporting 31 July 2024).

(3) This data is not available.

Approved for circulation to the Select Committee on Estimates 2024-2025

Signature:



Date:

7/8/24

By the Minister for City Services, Ms Tara Cheyne MLA