



LEGISLATIVE ASSEMBLY

FOR THE AUSTRALIAN CAPITAL TERRITORY

QON No. 055

SELECT COMMITTEE ON ESTIMATES 2024-2025

Ms Nicole Lawder MLA (Chair), Ms Suzanne Orr MLA (Deputy Chair),
Miss Laura Nuttall MLA

ANSWER TO QUESTION ON NOTICE

Asked By: Mr Mark Parton MLA

Addressed to: Minister for Homelessness and Housing Services

Reference: Housing ACT

Hearing Date: 24/07/2024

In relation to: Community Services Directorate and Notice to Remedy and Evict

QON lodgement Date: 26/07/2024

Answer Due date: 02/08/2024

- (1) How many days do tenants have when a notice to remedy is issued?
- (2) If they have not remedied by this date what occurs?
- (3) In what timeframe how many notices to remedy can be served before a notice to evict is served?
- (4) When there is years of complaints against the same tenant or property with multiple notices to remedy served, what process is followed to ensure neighbouring residents are no longer affected?
- (5) For the 2023-2024 year how many notices to remedy were served?
- (6) How many notices to remedy of the above were served to the same tenants?
- (7) How many noticed to evict were served?
- (8) How many notices to evict resulted in a tenancy ending?

Rebecca Vassarotti: The answer to the Member's question is as follows:

- (1) Timeframes for Notices to Remedy are tailored to individual tenant circumstances and take into consideration the effort required for the tenant to comply with the notice.
- (2) When the Notice to Remedy expires, there is an assessment undertaken of the individual circumstances of the tenant, and tailored action plans may be created to continue working towards the resolution of any remaining issues. If this is not feasible the matter can be escalated for further action in accordance with the *Residential Tenancies Act 1997*.
- (3) Timeframes and notices are tailored to each tenant's circumstance. Multiple notices may be issued where circumstances have materially changed or extended periods of time have passed between issues over the course of a tenancy.
- (4) Housing Assistance will investigate a complaint in accordance with principles of procedural fairness for all parties. Complaints are investigated on their individual merit with the view to resolve its cause. Where applicable, continued complaints may result in the issuing of formal notices which may escalate to further actions including an application to the ACT Civil and Administrative Tribunal (ACAT).

- (5) During 2023-24 financial year, 1,121 Notices to Remedy were served.
- (6) During 2023-24 financial year 256 tenants were issued more than one Notice to Remedy.
- (7) During the 2023-24 financial year 158 Notices to Vacate were issued to public housing tenants.
- (8) During the 2023-24 financial year 4 tenants were evicted following a Notice to Vacate being issued.

Approved for circulation to the Select Committee on Estimates 2024-2025

Signature: 

Date: 11/8/2024

By the Minister for Homelessness and Housing Services, Ms Rebecca Vassarotti