



Standing Committee on Education and Community Inclusion

Inquiry into Annual and Financial Reports 2022-2023

ANSWER TO QUESTION TAKEN ON NOTICE

Asked by Nicole Lawder MLA on 24 November 2023: Ms Oldfield on notice the following question(s):

Reference: Hansard uncorrected proof transcript 24 November 2023 [PAGE 7]

In relation to: CIT annual staff survey

MS LAWDER: Does the CIT do an annual staff satisfaction survey?

Ms Robertson: Yes, we do.

MS LAWDER: And how have the results of the most recent survey been? You know, any trends, any changes?

Ms Robertson: I will ask Ms Meghan Oldfield, our Executive Director Corporate Services, to answer that question in some more detail for you.

Ms Oldfield: Thank you. Meghan Oldfield, the Executive Director of Corporate services at CIT and I have read and understand the privilege statement. So with regard to staff surveys, CIT participated this year in the whole of government survey and I would have to take on notice the specifics of the staff results. I would note that we did not have probably the take up we had been hoping from staff as we would hope, so we would like to get greater participation in future years, but I can come back with what the results of that survey were.

Chris Steel MLA: The answer to the Member's question is as follows:–

CIT is an independent body with a governing board. I have been advised that this was the first time CIT has participated in the ACTPS Employee Survey. The ACTPS Employee Survey was administered in March 2023 and CIT's response rate was 35% in 2023.

Against the key outcome measures CIT's results are: 77% for Engagement, 76% for Satisfaction and 59% Commitment and Loyalty.

Approved for circulation to the Standing Committee on Education and Community Inclusion

Signature:

A handwritten signature in blue ink, appearing to be 'C. Steel', written over a rectangular box.

Date:

1/12/23

By the Minister for Skills, Chris Steel MLA