



LEGISLATIVE ASSEMBLY FOR THE AUSTRALIAN CAPITAL TERRITORY

SELECT COMMITTEE ON ESTIMATES 2023-2024

Mr Mark Parton MLA (Chair), Ms Jo Clay MLA (Deputy Chair),
Mr Michael Pettersson MLA

ANSWER TO QUESTION TAKEN ON NOTICE DURING PUBLIC HEARINGS

Asked by MS CLAY on 31 July 2023: Minister STEEL (Skills) took on notice the following question(s):

Ref: *Uncorrected Hansard Transcript* 31 July 2023 [page 17]

In relation to:

For each year (last three years up to 2023):

** how many courses does CIT offer?*

** how many staff complaints has CIT received from staff / former staff?*

MS CLAY: Ms Lundy, are you able to tell us for each year over the past three years how many courses CIT offers?

Ms Lundy: I could not tell you off the top of my head, no.

MS CLAY: Can you take that on notice? Is that information—

Ms Lundy: Of the number of courses?

MS CLAY: The number of courses for each year over the past three years. How many courses CIT has offered.

Ms Lundy: I think we could take that on notice, yes.

MS CLAY: Great. Similarly, are you able to take on notice how many complaints from staff and former staff CIT has received for each year over the past three years?

Ms Lundy: Complaints in relation to anything specific?

MS CLAY: I am actually just after numeric data, and it goes to the Chair's question of we are trying to gauge what the opportunity costs are, and if staff have been cut; if courses have been cut as a result. And so one way—and I appreciate that it is very difficult for you to make a value judgment on that, but it would be possible for us to see have courses changed numerically, and also have staff and former staff complaints increased or decreased over that time.

Ms Lundy: We will do our best to correlate complaints with that, but I do urge—

MS CLAY: I would actually be happy—I do not need any correlation. Just the raw number of complaints made by—

Ms Lundy: Yes, I understand that.

MS CLAY: Not by students; just by staff or former staff.

Ms Lundy: Yes, I understand that, but I also want to urge caution that it is not necessarily possible to correlate that with the engagement of a consultant, regardless of the Chair's efforts to correlate.

MS CLAY: Sure. I would be happy with that information on notice. If you provide any context with that that helps us interpret it, please do so.

Ms Lundy: Sure. Thank you.

Mr Chris Steel MLA : The answer to the Member's question is as follows: –

***For each year (last three years up to 2023):
* how many courses does CIT offer?***

Table 1 shows the number of courses CIT has offered over the last five years, by:

- nationally recognised qualifications and skill sets
- nationally recognised accredited courses
- statement of attainment courses
- higher education courses
- other courses.

Table 1: CIT courses offered over the last five years

Year	2022	2021	2020	2019	2018
Nationally recognised qualifications	225	197	212	252	242
Nationally recognised skill sets	16	22	24	19	15
Nationally recognised accredited courses	8	5	10	13	15
Statement of Attainment courses	78	80	54	57	51
Higher Education courses	2	2	2	2	2
Other courses	16	26	30	18	16
Total	345	332	332	361	341

***For each year (last three years up to 2023):
* how many staff complaints has CIT received from staff / former staff?***

The number of complaints received from former and current CIT staff members between 1 August 2020 and 31 July 2023 is in the table below. This includes formal complaints managed by CIT's human resources department that have not been able to be resolved at the local work area level and were received in accordance with CIT's Resolving Staff Workplace Issues Policy.

Year received	A number of complaints
2020	2
2021	6
2022	4
2023	7

Approved for circulation to the Select Committee on Estimates 2023-2024

Signature:



Date:

11/8/23

By Minister for Skills, Chris Steel MLA