



## LEGISLATIVE ASSEMBLY FOR THE AUSTRALIAN CAPITAL TERRITORY

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### SELECT COMMITTEE ON ESTIMATES 2022-2023

Mr James Milligan MLA (Chair), Mr Andrew Braddock MLA (Deputy Chair),  
Dr Marisa Paterson MLA

### ANSWER TO QUESTION ON NOTICE

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Ed Cocks MLA: To ask the Minister for Business and Better Regulation

Ref: *Better digital services – Increasing Access Canberra staff*, Budget Outlook, p.115

In relation to: Access Canberra Staffing

1. How many staff will be hired under this budget initiative?
  - a. What is the net effect of this recruitment once attrition is taken into consideration?
  - b. What service line(s) within Access Canberra will these staff be deployed?
    - i. How many will be employed within each of the services lines?
2. There is a partial offset by higher revenue from increases in registration and regulatory fees from 1 September 2022:
  - a. What is the average percentage increase of all of these fees?
  - b. What is the highest percentage increase of all of these fees?
  - c. Does any of this increased revenue include revenue from either traffic or other fines?
    - i. If so, how much?

Minister Tara Cheyne MLA: The answer to the Member's question is as follows: –

1. 16 FTE have been allocated in 2022-23 under this budget initiative.
  - a. Net increase of 16 FTE in 2022-23.
  - b. The 16 FTE will be deployed to the Working with Vulnerable People Unit and Access Canberra Service Centres.
    - i. 11 FTE will be deployed to the Working with Vulnerable People Unit for 2022-23 only. 5 FTE will be deployed to Access Canberra Service Centres ongoing.
2. The indexation of the vehicle registration and regulatory fees relates to offsetting the cost of increased postage and numberplate production and is not related to the additional staff.
  - a. From 1 September 2022 there was a 0.26% indexation to the fee for vehicle registrations and 0.29% indexation on regulatory fees.
  - b. 0.29%.
  - c. No.

Approved for circulation to the Select Committee on Estimates 2022-2023

Signature: 

Date: 5/9/22

By the Minister for Business and Better Regulation, Tara Cheyne MLA