



Inquiry into Appropriation Bill 2026–2027 and Appropriation (Office of the Legislative Assembly) Bill 2026–2027

Answer to question taken on notice

Asked by: ANDREW BRADDOCK MLA

Addressed to: MS LIZ LOPA

In relation to: Health and Uber Health data and protection measured

Hearing: 29 July 2026

Uncorrected Proof Transcript pp 29–31

Transcript provided: **3 August 2026**

Answer Due: **10 August 2026**

MS LIZ LOPA took on notice the following question(s):

1. What patient data and medical information (e.g. mobility requirements etc) is provided to Uber Health?
2. What data protection measures are in place?

MINISTER PATERSON: The answer to the Member's question is as follows:

1. Uber Health transportation is organised by Canberra Health Services staff with consent from patients. The booking profile is Canberra Health Services and minimum required details to assist in the pick-up for the ride include name of rider and (optional) contact number. Patient consent is sought by Emergency Department (ED) staff. A drop-off address is also required when booking the trip.
2. Uber Health's privacy and security framework includes controls that comply with the *Australian Privacy Act 1988*, *New Zealand Privacy Act 2020* and relevant Australian State and Territory privacy requirements. Uber Health applies additional controls to data collected through Uber Health service (on top of that for normal Uber services), including purpose limitation, restricted access controls, encryption of personal information in transit and at rest, dedicated healthcare support systems, security monitoring and extensive physical and technical security measures.

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Approved for circulation to the Select Committee on Estimates 2026-2027

Signature: 

Date: 10/8/26

By the Minister for Health, Dr Marisa Paterson