



Ms Chiaka Barry MLA
Chair
Select Committee on Estimates 2026-2027
Legislative Assembly for the Australian Capital Territory

By email c/- LACommitteeEstimates@parliament.act.gov.au

04 August 2026

Dear Ms Barry

Thank you for inviting the Long Service Leave Authority (ACT Leave) to appear before the Committee in public hearings for its enquiry into the 2026-2027 Budget.

ACT Leave appeared before the Committee at 4.45 pm on Monday 27 July, and had opportunity to respond to a range of questions spanning the expansion of the Services Industry Scheme, and the insourcing of contract cleaning workers.

At the end of the Hearing, Mr Cocks asked a question about the impact of the contract cleaning insourcing program on the viability of the Services Industry Scheme. ACT Leave responded to Mr Cocks' question about whether any component of the healthy contract cleaning industry scheme ratio was 'generated by' or 'associated with' insourcing referred to earlier, with "no".

The response was "no" because, based on the Scheme's current data and experience, it is not possible at this stage to determine with any degree of accuracy whether insourcing is, or is not, a contributing factor to the current Scheme ratio. Accordingly, a simple response to Mr Cocks' question would not provide sufficient context and requires further explanation. The following provides this explanation.

While it is reasonable to expect that insourcing arrangements may ultimately contribute to a reduction in Scheme liabilities, the extent of that impact cannot be reliably estimated in isolation from a range of other factors that also influence Scheme liabilities. These include industry growth, wages growth, expected investment returns, and demographic assumptions such as industry exit rates and the likelihood of workers returning to the industry.

We hope this additional information provides the context required to properly respond to the question asked, and request that the Committee approves for this additional information to be published.

Kind regards,

A handwritten signature in black ink, appearing to read "Justine Ross".

Justine Ross
Chair of the Governing Board

A handwritten signature in blue ink, appearing to read "Cassandra Webeck".

Cassandra Webeck
Chief Executive Officer