



Inquiry into Appropriation Bill 2026–2027 and Appropriation (Office of the Legislative Assembly) Bill 2026–2027

Answer to question taken on notice

Asked by: Ms Chiaka Barry MLA

Addressed to: Minister for City and Government Services

In relation to: Claims for damage caused by potholes

Hearing: 22 July 2026

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Transcript provided: 24 July 2026

Answer Due: 31 July 2026

Mr Tim Rampton took on notice the following question(s):

THE CHAIR: So at least from my perspective just going to Charnwood it has been at least three years that those potholes have been appearing.

Ms Cheyne: Longer.

THE CHAIR: Even way longer, so why hasn't that permanent fix happened prior to—

Ms Cheyne: So there is a there is an escalating level of treatment that is applied and sometimes it is only when a pothole keeps occurring that it becomes obvious that there needs to be—there is something more significant going on underground that it is going to require a much more expensive treatment and much more coordination and usually the closure of the road.

THE CHAIR: Sorry, could you walk me through the escalating? Like, the stages.

Ms Cheyne: So there's in these seasons because it is cold we use cold mix and that is not particularly good as a sealant for potholes so when we do our big resurfacing programs and our big pothole repair programs it is usually October to April. But the cold mix is effectively what we do for make good and then there is hot mix which needs to dry that is why we do it in the summer and then there is this bigger things that require more machines where we have got something that is persistent and requires kind of a resetting of the geological structure. I am talking about things I am not qualified to.

Mr Rampton: I will just add to that. So that level of treatment, we typically look to install on a priority basis on a risk and harm approach. So that would explain why we would not have necessarily taken that approach in a car park, in a low speed environment. We would look to do that treatment

and spend our budget in that space where we have got higher speeds, higher volumes, where the risk to people and to the community is higher.

Mr Fitzgerald: It is also the case that a cold mix repair can take a matter of less than an hour, whereas the work that we will need to do to remediate this space can take multiple days and it is disruptive to the users of the car park, so we need to take that into account as well.

THE CHAIR: Just on that risk profile and risk to community, minister, have you received complaints about any incidents by individuals? Do you—

Ms Cheyne: No, however if there was claims for damage there is a team within Mr Rampton's unit and a dedicated claims assessment officer and so if my office received them, we would be referring them there because it is not a ministerial decision.

THE CHAIR: Can you take on notice if you do not have the data what claims if any you received in the last five years?

Mr Rampton: Certainly can.

THE CHAIR: Thank you

Tara Cheyne MLA: The answer to the Member's question is as follows:

There have been no claims relating to Charnwood Place (Charnwood shops carpark) in the last five years.

Approved for circulation to the Select Committee on Estimates 2026-2027

Signature:



Date:

31/7/26

By the Minister for City and Government Services, Tara Cheyne MLA