



Inquiry into E-PET-077-25: Access to 11-12 ATAR language courses in 2026

Answer to question taken on notice

Asked by: Ms Laura Nuttall MLA

Addressed to: Ms Haidon

In relation to: Canberra Institute of Technology – age of students

Hearing: 28 April 2026

Uncorrected Proof Transcript p 67

Transcript provided: 6 May 2026

Answer Due: 14 May 2026

Mr Haidon took on notice the following question(s):

MISS NUTTALL: Can I quickly ask, speaking of young people and the way they use this, did you have any consultation mechanisms in place to actually take on board feedback from young people? Because I am thinking of the cohort that might have transitioned over halfway through and been able to say, like, “This timing works. This amount of contact hours works better with my schedule. This does not.” Did you have a mechanism for getting feedback from the students in your course?

Mr Haidon: For this particular instance, I am not aware of the particular consultation that was taking place at that semester 2, 2025 period. But more broadly, CIT regularly takes input from its current students or prospective students, giving feedback through mechanisms available through CIT Ask Us, or once they are in, providing feedback through unit evaluation surveys, the learner engagement survey and CITs student association. And all that is put into our course—ongoing course continuous improvement.

MISS NUTTALL: And was that specifically—like, would you have the data from any like CIT Ask Us feedback?

Mr Haidon: So for this one, there was not—

MISS NUTTALL: Okay.

Mr Haidon: —specific questions relating to you are a student in this student with CIT Solutions. Could you give us some thought and feedback on options a, b, and c, that would not be, no?

MISS NUTTALL: And there was not an evaluation survey from that class either?

Mr Haidon: If there was ongoing evaluations and feedback at CIT Solutions, we could take that on notice, even further, and to see how that informed. But I can definitely—it was not something that was factored into what was a transitory, we had nine students, and 10 students, we have a commitment to take them through.

MISS NUTTALL: Thank you.

Ms Jackson: Can I just add for you, Miss Nuttall. We started consultation with the directorate—Education Directorate in at least June of 2025. So as far as if you are thinking of feedback to then encourage new students to take it up in 2026, for example, that would have been the Education Directorate that would have been following up with the schools and talking about were they considering to deliver in 2026 or not.

Because we had already made the decision and we had informed the directorate that we were not continuing in 2026, back in June of 2025. So they had the time to be discussing with the schools what would be implemented for 2026. When we knew that they were not going to take over, of course, we wanted to honour those students to make sure that they could complete their year 12.

MISS NUTTALL: It is really helpful to know from the transitional arrangements. I suppose my focus was on whether any student feedback could have informed the changes to retain students and therefore keep the service viable. So that was the context in which I was asking.

Canberra Institute of Technology: The answer to the Member's question is as follows:

CIT Solutions Pty Ltd is currently in Members Voluntary liquidation. CIT has been informally advised by previous staff that it was usual practice to ask students to complete a survey on completion of a course with CIT Solutions.

Approved for circulation to the Standing Committee on Social Policy

Signature: 

Date: 12 May 2026

By the Canberra Institute of Technology, Chief Executive Officer, Dr Margot McNeill