

## View results

Respondent

88

Anonymous

14:15

Time to complete

## 1. Full name

P01 P01

## 2. Phone number

## 3. Email \*

P03

## 4. What is the name of the Service you wish to complain about? \*

Taylor ELC

## 5. Have you raised the complaint directly with the Service?

- If **yes**, what was the response?- If **no**, please indicate why you have chosen not to raise this issue with the Service? \*

Yes, she said that that is my decision if I want to do opening by myself

## 6. What is your relationship to the Service? \*

 Parent or Guardian Staff Member Other

We'd love your feedback!



We have just two questions for you.

7. How long have you had an association with the Service for? \*

1.5 years

8. When did the incident(s) occur? Please indicate dates (or date ranges) and approximate times (if known). \*

Between 7am and 10am, all the rooms are combined, and are almost over ratio with kids to staff. An example of this can be Monday 07/04/2025 from 7-8am with one staff, nominated supervisor with 6 children. (2 toddlers, 2 preschoolers, and 2 babies

9. If there has been a delay in reporting, please state the reasons for the delay.

Yes there has been a delay as I also work at Taylor ELC, which makes this a hard decision to make. I also kept in mind that my could possibly create a hostile work environment.

10. What are the names and date of birth of the children involved in the incident?

11. What are the names of the educators(s), staff member(s) or other persons involved in the incident?

1 P01 P01 (nominated supervisor)

12. Please tell us about the details of your complaint.

You may wish to consider such details as:

*What happened?*

*Where did it happen?*

*Has it ever happened before?*

*Who was present?*

*Who was involved?*

*Have you discussed the incident with anyone else?*

*Has any action been taken?*

13. Do you have any other information (documents, memos, emails, photographs) that could substantiate the allegation(s)? If **yes**, please email a copy of these documents to [complaintsCECA@act.gov.au](mailto:complaintsCECA@act.gov.au).

Yes, attached to the email will be the documents.