



C01 Notification of Complaint

Thank you for submitting your notification. Below is a copy of the information provided in your notification. If there are any issues, please contact your [Regulatory Authority](#) for assistance.

Notification of Complaints

Provider

Provider Name	NEST EARLY EDUCATION SERVICES PTY LTD
Provider Number	PR-40026948
Provider Approval Status	Approved

Service

Service Legal Entity Name	Nest Early Education Services Pty Ltd
Service Trading Name	Nido Early School Franklin
Service Approval Number	SE-40015950
Service Approval Status	Approved

Complaint Details

Please select the relevant notification and provide/attach the information required	Complaint alleging that a serious incident has occurred or is occurring
Please supply the following information: - Complainant name and contact details	P01 P01 P03
Please supply the following information: - Date complaint received - Copy of written complaint (or written summary) and any other relevant documentation (including correspondence, photographs, statements, etc) - Steps taken/actions planned by approved provider in response to the complaint	Complaint received Thursday 30/5/24 Email and statement attached the next section. P01 P01 Executive service manger spoke with P01 P01 on 31/5/24 over the phone to discuss his complaint. An investigation has began into his concerns
Please upload any relevant documentation	

P01 email .docx	Email complaint
P01 P01 .docx	P01 phone call notes



Child Details

Child's Name	P01 P01
Child's Gender	Male
Child's Date of Birth	P02

Contact Details

Name	P01 P01
Phone Number	P03
Email Address	P03