



From: EDU Complaints CECA
Sent: Monday, 24 June 2024 10:56 AM
To: P01, P01, P01
Subject: FW: 20/6/24 Child absconded from Comms@WorkNgunnawal OSH

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P01

P01 please work with P01 to put this onto NQA ITS.

Please check if there has been any notification from the PR.

Please make contact with the complainant and ask any qualifying questions.

No need to send a direct complaint form.

Send to JF queue.

Thanks!

Kind Regards,

Nicole Withers | A/Assistant Director Investigations
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Hybrid work locations this week for me are:

Mon	Tues	Wed	Thur	Fri



I acknowledge the traditional custodians of the lands and P01 where we live and work, and pay my respects to elders past, present, and future.

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From: Wijekoon, Tharu <Tharu.Wijekoon@act.gov.au> **On Behalf Of** CECA
Sent: Monday, June 24, 2024 10:28 AM
To: EDU Complaints CECA <ComplaintsCECA@act.gov.au>
Cc: Withers, Nicole <Nicole.Withers@act.gov.au>
Subject: FW: 20/6/24 Child absconded from Comms@WorkNgunnawal OSH

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Dear Team

Please see the below for your review.

P01

From: **P01** **P01** <**P03**>
Sent: Saturday, June 22, 2024 11:52 AM
To: CECA <CECA@act.gov.au>
Subject: 20/6/24 Child absconded from Comms@WorkNgunnawal OSH

You don't often get email **P03** [is important](#)

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Good Morning,

Please look into Comms@Work Ngunnawal OSH and their duty of care for my son **P01 P01**. We have had several issues with since moving schools however yesterday 20/6/24 he was able to abscond from the premises around 4pm I was notified at 4:22 and asked to come get him. It took me almost an hour due to a traffic accident on the GDE. At the time of the call I was told they didn't know where he was.

I rang the service from my car at 5:02 to get an update and give my location as I was at a standstill on the GDE. I was told he was on the public oval with the Educator in charge **P01**, the person on the phone had no way of transferring the call to **P01** and had no details on why it had occurred or any info to share. I drove up our street to get to the school at approx 5:19 turned onto Wanganeen Ave and saw my son on the sidewalk trying to cross the road with the Educator **P01** and 2 other plain clothes women. **P01** was restrained by his jumper as he attempted to move across the road, saw me in the car and I opened the window to call out his name, turned into the side street and got out to approach him. He was extremely heightened and enraged. After several minutes to calm down and ask what was wrong I needed to move the car as I was blocking traffic, I gave him the choice to walk back to school or get in to return and get his sister and discuss what had transpired.

I have since been told he will be suspended on Monday afternoon so the service can make a plan moving forward. **P01** had a behaviour management plan I helped create last year. I have requested multiple time that they consider IDF funding for him, my concerns regarding absconding have never been taken seriously. **P01** has escalated in behaviours last year he was identified in needing a change

of risk due to occupational violence. The service has not considered above ratio for ANY children in their care.

Last year being new to the school I was required to escalate his medical condition being P05 P05 P05 after he was given food with traces of gluten causing him to be sick. I arranged for the service to get training on P05 and have his plan put up in a visible location in the school canteen for all OSH staff.

P01 had diagnoses of P05 We discussed their 'zen den' and ways it could be used more efficiently for children who are P05 It was not well kept when i inspected last year and lacked resources. It was often locked, and at once stage P01 jumper had been locked in for a week - proving it had not been opened or cleaned which was disappointing that the space was neglected when it had so much potential for children's emotional regulation. I have not seen it since to know if it is being used properly this year.

Moving forward I hope this incident can be investigated and supports put in place to ensure not only my son but the other 119 children in their care each afternoon are receiving breast practice and are safe,

Thank you I look forward to your response

P01 P01
Parent (P01 P01)
P03