

Instructions

This form should be used to lodge a complaint to the ACT Regulatory Authority in circumstances where your complaint alleges possible offences and/or engage a risk to the safety, health and wellbeing of children or a child attending an education and care service.

The completed form should be forwarded to complaintsCECA@act.gov.au

The Authority is obligated to protect personal information in accordance with the Privacy Act 1988 (Cth) and the Australian Privacy Principles contained in the Privacy Amendment (Enhancing Privacy Protection) Act 2012. Information provided in this form would only be shared subject to the information sharing provisions under the relevant Legislation.

Direct Complaint Form - Online

Date completing form:	04/08/2022
Time completing form:	8.00 pm
Your full name:	P01 p01
Date of birth	
Contact details: (phone and email)	P03
Service to which the complaint relates?	Blinky Bill Early childhood centre
Has the complaint been raised directly with the service? If <i>yes</i> what was the response? If <i>not</i> why?	No
Complainant's relationship to the service (how long have you had an association <i>parent/educator</i> for)?	Casual shift through agency
Date/time of incident/ issue to which the complaint relates. If unknown, approximate timeframes?	June-July 2022
If delay in reporting, reasons for delay?	NA

Name of children (in full if possible) involved in the incident/ issue to which the complaint relates?	NA
Age of Children (DOB if possible and relevant?)	NA
Name of educator(s), staff member(s) or other persons involved?	P01 [redacted] p01 [redacted]
<p>Details of the incident/issue:</p> <p><i>Consider details such as:</i> <i>What happened?</i> <i>Where did it happen?</i> <i>Has it ever happened before?</i> <i>Has it happened to anyone else?</i> <i>Who was present?</i> <i>Who was involved?</i> <i>Have you discussed the incident/issue with anyone else?</i> <i>Has any action been taken?</i></p>	<p>I went to Blinky Bill Early childhood centre, Gowrie, to do a casual shift where I met a staff member named "P01 [redacted] p01 [redacted]".</p> <p>She is working in the centre as a P05 [redacted]. But on working with her it was clear that she has minimal knowledge about EYLF, National regulations and laws, Mandatory reporting as well as basic needs of children in care.</p> <p>As I am P05 [redacted] and told her about the difficulties I am facing completing my assignments, she laughed at me and told me why are you doing it the hard way, when you can easily get RPL qualification even without any prior experience, from agents for only \$2000.00. As she herself got the RPL diploma without any prior experience in childcare service.</p> <p>In my opinion this is putting children of Australia in very unsafe hands and needs to be investigated by higher officials from CECA, about her fake qualification in children services.</p>
Did you make any notes at the time, or send any emails? Are you prepared to provide a copy?	No
If necessary would you be prepared to make a statement?	No
Is there any other information (documents,	No

memos, emails etc) that you may have that would substantiate the allegation(s)?