



Inquiry into annual and financial reports 2024–2025

Answer to question on notice

Asked by: Mr Andrew Braddock MLA

Addressed to: Minister for Transport

Reference: MyWay+

Hearing: 19 November 2025

In relation to: Raw tap data

Question received: 27 November 2025

Answer Due: 04 December 2025

Please provide the raw MyWay+ journey commencement tap-on data (unvalidated) from the go-live of MyWay+ to the present and in the following level of fully-disaggregated detail:

- date of boarding;
- concession status; and
- category of: local route, light rail, peak service, rapid route, school, or other.

Note: This question is intended to seek comparable information to that previously published on the ACT Government Open Data Portal for daily public transport passenger journeys by service type and concession status. It recognises that the new MyWay+ data remains unvalidated and will have limited comparability.

Mr Chris Steel MLA: The answer to the Member's question is as follows:

The MyWay+ system captures individual tap-on transactions, however this differs from validated patronage data published on the ACT Government Open Data Portal. Patronage figures are derived through the application of business rules that define what constitutes a trip versus a journey, account for transfers and ensure data integrity. These rules are essential to accurately reflect passenger movements rather than raw transaction counts.

Currently, the ACT Government is not in a position to publish validated patronage data, as these reconciliation and quality assurance processes are still underway. Releasing unvalidated transaction data prematurely would risk misinterpretation and undermine comparability with established datasets. Once validation is complete, patronage data will be published.

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Approved for circulation to the Standing Committee on Transport and City Services

Signature: 

By the Minister for Transport, Mr Chris Steel MLA

Date: 4 / 12 / 25