



Inquiry into annual and financial reports 2024–2025

Answer to question on notice

Asked by: Ms Deborah Morris MLA

Addressed to: Minister for Police, Fire and Emergency Services

Reference: Emergency Services – Justice and Community Safety Directorate

Hearing: 20 November 2025

In relation to: ACT Emergency Services Agency and SPOT Application

Question received: 27/11/2025

Answer Due: 04/12/2025

Relating to the Single Point of Truth (SPOT) application mentioned in the Justice and Community Safety Annual Report.

- (1) What is the purpose and function of this application.
- (2) Do any targets exist for the timeliness of alert notification on SPOT, and have they been met.
- (3) Have any false alerts been notified via SPOT in the 2024-25 reporting period, and if so, how many.
- (4) Did any alerts fail to appear via SPOT in the 2024-25 reporting period, and if so, how many.

Dr Marisa PATERSON MLA: The answer to the Member's question is as follows:

1. The SPOT App is a nation-leading, web-based platform used by the ACT Emergency Services Agency (ESA) to disseminate timely and accurate warnings, alerts, and public information during emergencies. It enables ESA Public Information Officers (PIO) to publish information simultaneously across multiple channels—including the ESA website, social media (Facebook and X), SMS/email alerts to media and stakeholders, and third-party apps such as *Fires Near Me* and *Hazards Near Me*. This ensures consistent messaging for all hazard types across ESA's four emergency response agencies within seconds.
2. There are no formal targets for timeliness of alert notifications. Each incident is dynamic and requires consultation with Incident Controllers and Duty Officers. ESA PIOs publish alerts as soon as possible following operational approval. SPOT's design ensures alerts are distributed within seconds once approved.

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3. No false alerts were issued via SPOT during the 2024–25 reporting period.
4. No alerts failed to appear via SPOT during the 2024–25 reporting period. SPOT is the single system used for all warnings and alerts, achieving 100% coverage.

Approved for circulation to the Standing Committee on Legal Affairs

Signature: 

Date: 03/12/2025

By the Minister for Police, Fire and Emergency Services, Dr Marisa Paterson MLA