



LEGISLATIVE ASSEMBLY
FOR THE AUSTRALIAN CAPITAL TERRITORY

STANDING COMMITTEE ON TRANSPORT AND CITY SERVICES

Ms Leanne Castley MLA (Chair), Mr Andrew Braddock MLA (Member),
Mr Taimus Werner-Gibbings MLA (Member)

Inquiry into the effectiveness of Fix My Street

Question Taken on Notice (Committee)

Asked by: Ms Leanne Castley MLA

Addressed to: Minister for City and Government Services

Reference: City and Environment Directorate

Hearing Date: 15/10/2025

In relation to: City Services and FTE administrative, IT and operational staff

Question Lodgement Date: 21/10/2025

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THE CHAIR: I note just in—when Transport and City Services merged with Environment Planning, when that all occurred, how did resourcing go? Was there an uptake, did we have to lose any staff, or—I am talking about the teams out in the areas, how did we go? Have we managed to maintain the same staff allocation?

Ms Cheyne: Yes, so there is no considerable change in terms of FTE for crews on the ground as a result of the MOG. What I would say, in fact, Ms Marriage and I were talking about earlier today, is where the opportunities lie is shared—better understanding in terms of management of some assets. So for example, Parks and Conservation Service, they are weed management experts and have a range of exciting equipment available to them. We also have weed management experts in City Services who are doing the urban areas.

Sometimes those urban areas are right up against where PCS manages and now the teams are not merging necessarily, but they are communicating, sharing resources and identifying what might be the best approach to the management there. So while there has not been—while the MOG has not delivered an FTE uplift in and of itself, capability and capacity uplift, I would say, is underway.

THE CHAIR: Okay, but this might just—I am interested if you could explain the ratio of the make-up now of admin, IT staff and the boots on the ground. Do we have an understanding of what that looks like?

Ms Cheyne: We can. I think I am going to take it on notice. So what I can talk about broadly is there are three regions, the north, central and south. They then have their own—they then have smaller depots that report to, effectively, the regional manager. Some of those are—so Charnwood would be like a little satellite depot, but Belconnen is the big depot. Then there is Nicholls as the other depot in the north.

So they are all filled with operational crew. Then those regional managers work to a handful of people in Sue's team who do mowing coordination, planning, and then there is some—there will be some fleet and other admin. Then probably as it relates to Fix My Street, then we have had a task force that has been operating to, effectively, drive these improvements.