



Inquiry into the procurement and delivery of MyWay+

Answer to question taken on notice during the hearing

Asked by: Fiona Carrick MLA

Addressed to: Chris Steel MLA, Minister for Transport

In relation to: The end of the delivery phase and changes due to contract variation

Hearing: **27/3/2025**

Uncorrected Proof Transcript: **UPT 27/3/2025, p 40.**

Transcript provided: **1/4/2025**

Answer Due: **8/4/2025**

Chris Steel MLA, Minister for Transport took on notice the following question:

MS CARRICK: Thank you. My question is about the delivery phase as opposed to the operations phase. So in the contract there is a start but what was the finish in the contract for the delivery phase?

Mr McHugh: We might take that on notice. There is an original delivery phase date that has moved subsequent to variations being applied to the contract throughout the delivery phase. So there will have been a number of variations where that date has changed, so there is not one answer but we can take that on notice and share those dates with you unless someone else has them available.

Chris Steel MLA, Minister for Transport: The answer to the Member's question is as follows:

Under the contract for the Next Generation Ticketing System for Canberra ([GS0314302](#)), NEC Australia's services are articulated as being in two parts: the Transition-In Period (i.e. the 'project delivery' phase); and the Operating Period (i.e. managed services in the 'project operations' phase). The contract defines Milestones for the delivery of Transition-In Services which are to achieve Acceptance from the Territory by a specified Milestone Date; this information is confidential text.

Under the contract, the Operating Period will commence once Milestone 30 (Practical Completion (Acceptance of Full System Go Live)) achieves Acceptance from the Territory.

Approved for circulation to the Standing Committee on Environment, Planning, Transport and City Services.

Signature:

By Chris Steel MLA, Minister for Transport

Date:

8/4/25