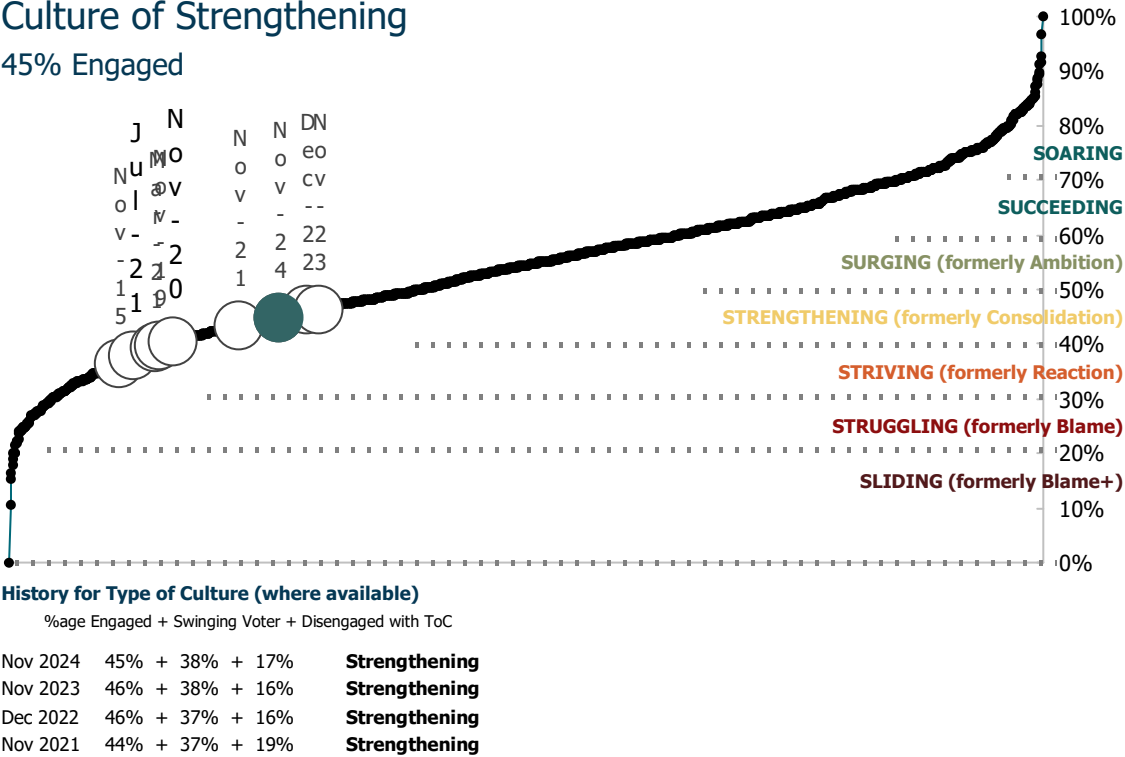


What is our Type of Culture?

Canberra Health Services

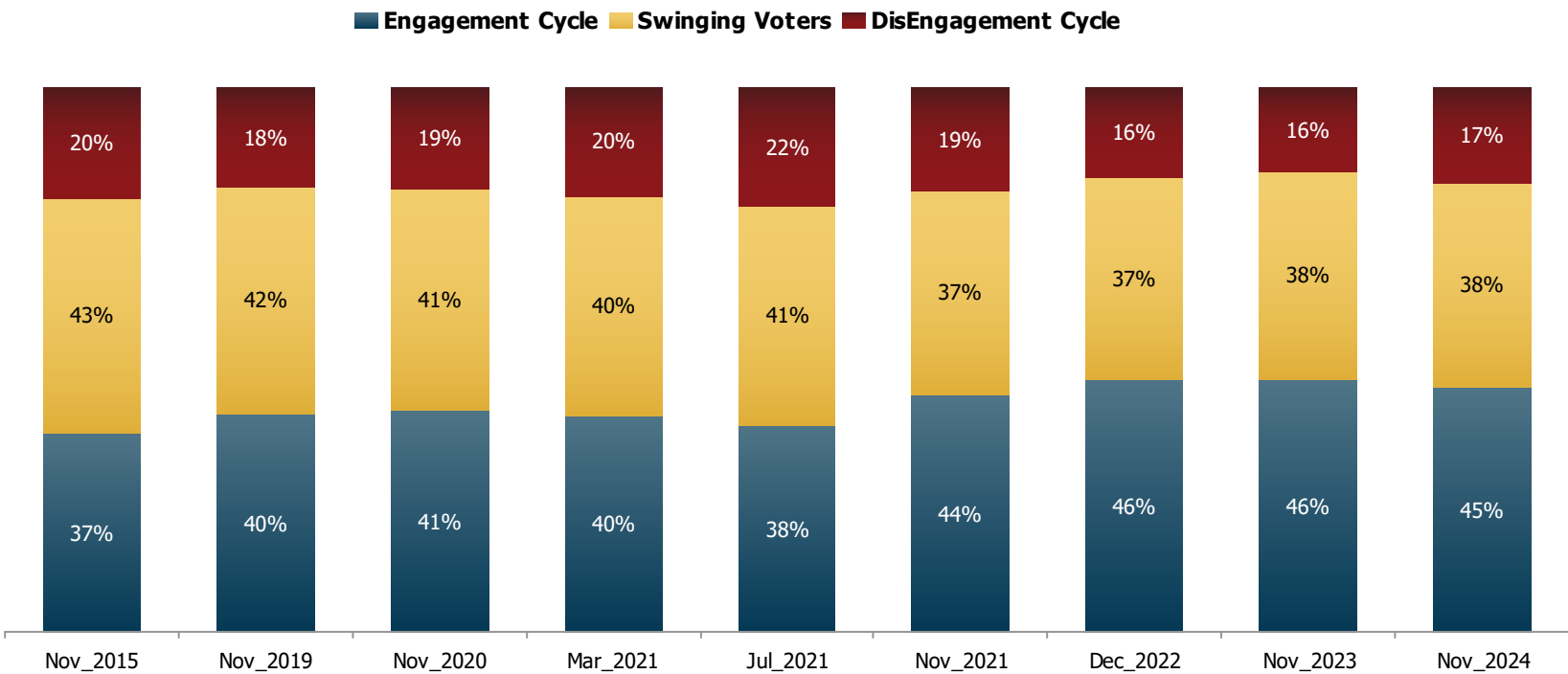
Culture of Strengthening

45% Engaged



Our Level of Employee Engagement

BPA has developed a model of Employee Engagement which is depicted by 7 Types of Culture (from Sliding to Soaring). Based on how employees answer a set of up to 11 questions, they personally experience their working life in an:

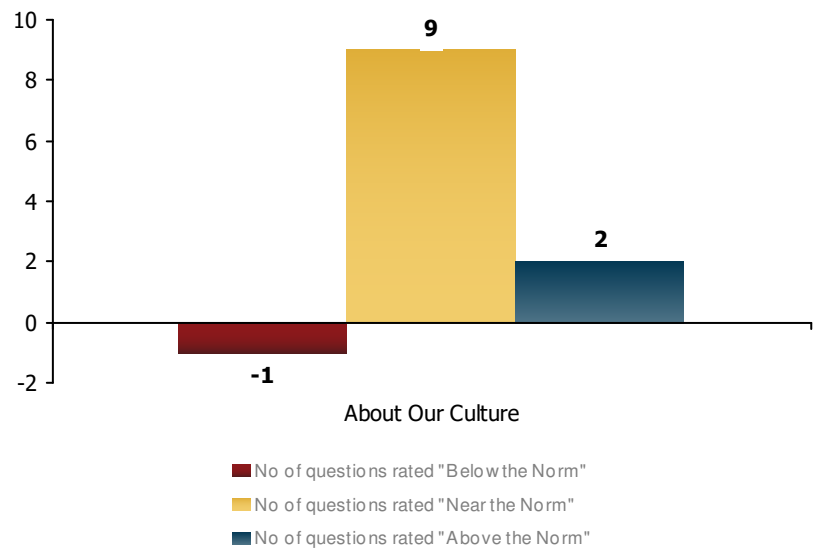


The Engagement Questions

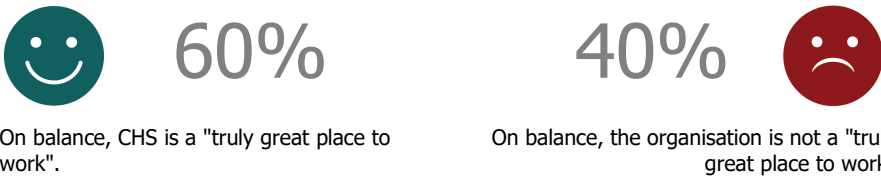
	Positive Rating	Last Survey
There is high trust in the Executive Management Team of CHS.	30%	32%
There is high trust in Managers throughout CHS.	42%	42%
There is high trust in the Frontline Supervisors/Team Leaders.	65%	65%
There is a climate of 'Trust and Respect' throughout CHS.	38%	40%
People are very optimistic about CHS's future.	42%	43%
There is a strong sense of success and achievement - 'Things are getting better all the time'.	36%	36%
People are very positive about tackling problems. There is a 'Can do' mentality.	43%	44%
Change in the CHS = Better things to come for me.	47%	50%
There is a strong sense of purpose and direction.	40%	42%
People want to improve the way things work in CHS.	60%	63%
People are proud of the successes and achievements of CHS.	52%	53%

How do we compare against the Benchmarking Norms?

The number of questions that rated above or below the Benchmarking Partner Norms for: Public Hospital & Health Services - Last 3 years



Making it "Truly Great"



How much have we changed since last survey?

