



LEGISLATIVE ASSEMBLY

FOR THE AUSTRALIAN CAPITAL TERRITORY

SELECT COMMITTEE ON ESTIMATES 2024-2025

Ms Nicole Lawder MLA (Chair), Ms Suzanne Orr MLA (Deputy Chair),
Miss Laura Nuttall MLA

ANSWER TO QUESTION ON NOTICE

Asked By: Mr Andrew Braddock MLA

Addressed to: Minister for Transport

Reference: Public Transport

Hearing Date: 5/8/2024

In relation to: noise controls for public transport operations at Gungahlin terminus

QON lodgement Date: 06/08/2024

Answer Due date: 8/8/2024

- 1) What are the hours of operation for public announcements at the Canberra Metro Gungahlin Place Terminus?
- 2) What times are the first and final public announcements each day?
- 3) What is the decibel volume of the public announcements?
- 4) Is the volume of the public announcements lowered during the evening when there is lower ambient noise?
- 5) What are the hours of operation for cleaning the Canberra Metro Gungahlin Terminus?
- 6) What noise restrictions, if any, are placed on cleaners working at the Canberra Metro Gungahlin Terminus?

Mr Chris Steel MLA: The answer to the Member's question is as follows:

- 1) Scheduled public address (PA) announcements are programmed from 7:30am to 7:30pm Monday to Friday, and from 9:00am to 5:00pm on weekends and public holidays. Under the Light Rail Project Agreement, there is a requirement to play PA announcements during unplanned service disruptions every four minutes until services return to normal. These announcements can occur during the light rail operating hours of 6:00am to midnight Monday to Thursday; 6:00am to 1:30am Friday and Saturday; and 7:00am to midnight on Sunday and public holidays.
- 2) See response to 1).
- 3) The sound levels for the Gungahlin Place PA system are calibrated to comply with legislated, allowable limits.
- 4) The Gungahlin Place PA system is calibrated to account for variable ambient noise levels.

- 5) The hours of operation for cleaning at light rail stops is typically 9:00pm to 2:00am. Gungahlin Place terminus is cleaned within these times.
- 6) Cleaning contractors are not permitted to use high decibel power equipment, such as high-pressure cleaners, as part of routine services. Letterbox drops are undertaken to notify residents within the affected areas of any planned activities or maintenance that may cause disruption.

Approved for circulation to the Select Committee on Estimates 2024-2025

Signature:



Date:

8/8/24

By the Minister for Transport, Chris Steel MLA