



LEGISLATIVE ASSEMBLY
FOR THE AUSTRALIAN CAPITAL TERRITORY

SELECT COMMITTEE ON ESTIMATES 2024-2025

Ms Nicole Lawder MLA (Chair), Ms Suzanne Orr MLA (Deputy Chair),
Miss Laura Nuttall MLA

ANSWER TO QUESTION ON NOTICE

Asked by: Mr Mark Parton MLA

Addressed to: Minister for Transport

Redirection: N/A

Reference: Budget Statement H

Hearing Date: 5/8/2024

In relation to: Transport Canberra and MyWay+

QON lodgement Date: 06/08/2024

Answer Due date: 8/8/2024

(1) Concerning the transition to MyWay, is the Government still confident that the transitional free travel period will take place in October of this year, with MyWay+ operation to commence in November?

(2) Given that the existing MyWay runs on the 3G mobile network. Optus has indicated that they will be the last carrier to shut their 3G network in September. What is the plan to ensure that the MyWay system operates right up till the October transition period?

(3) The new MyWay+ system means new cards need to be issued to every registered MyWay cardholder. Is the cost of issuing new cards included in the contract with NEC Australia?

Mr Chris Steel MLA: The answer to the Member's question is as follows:

- (1) The MyWay+ program is currently tracking to schedule. This includes a planned fare-free period, during the transition from MyWay to MyWay+, of up to six weeks between September and November 2024.
- (2) MyWay uses Optus 3G network and is expected to operate until this network is turned off. Transport Canberra is aware of the changes to the 3G network and this has been incorporated into the project planning for MyWay+.
- (3) New MyWay+ cards do not need to be issued to every registered MyWay cardholder, therefore, no.

Approved for circulation to the Select Committee on Estimates 2024-2025

Signature: 

Date: 8/8/24

By the Minister for Transport, Chris Steel MLA