



Standing Committee on Planning, Transport and City Services

Inquiry into Annual and Financial Reports 2022-2023

ANSWER TO QUESTION ON NOTICE

Asked by Mr Peter Cain MLA

Reference: Hearing on 20 November 2023, Annual Report of Transport Canberra and City Services 2022-2023

In relation to: Transport Canberra and MyWay+ App

1. The MyWay+ App will include real time journey information, presumably sourced from the nxtbus API. Given the recent nxtbus outage caused by the nationwide Optus network failure, what mitigation strategies are being taken by TCCS to ensure that the real time journey information will be available in the MyWay+ app?

Minister Chris Steel: The answer to the Member's question is as follows:

1. Once live, real time passenger information displayed on the MyWay+ app and at Passenger Information Display Boards will be sourced from the MyWay+ Transit Management System and CMET's General Transit Feed Specification.

These are not dependent on the Optus 3G network for connectivity. In addition to global navigations system positioning, connectivity will be supplied by NEC using Telstra 4G/5G network with dual SIM capability specified in the communication gateway of every bus. This provides the most advanced technology in use, potential for fail over solutions, as well as being the most accurate one available.

Approved for circulation to the Standing Committee on Planning, Transport and City Services

Signature:

Date: 30/11/23

By the Minister for Transport Canberra and City Services, Chris Steel MLA