



## Standing Committee on Justice and Community Safety

### **Inquiry into Annual and Financial Reports 2021-2022**

### **ANSWER TO QUESTION TAKEN ON NOTICE**

Asked by Andrew Braddock MLA on Wednesday, 9 November 2022: Ms Tracy Savage took on notice the following question(s):

Reference: Hansard [uncorrected] proof transcript 9 November [PAGE 150]

In relation to:

**MR BRADDOCK:** Just a question about the complaints made to the ombudsman about the PTG, I am just trying to understand in terms of you saying the ombudsman did not refer any of those complaints to you, is that a case of where the ombudsman found there was no case for the PTG to answer for or what happened—

**Ms Savage:** That is my understanding after seven days, that is actually something that I have spoken to staff about and my understanding is that is the case, but again, I am happy to take that one on notice and just confirm for you.

**MR BRADDOCK:** I would appreciate that, thank you.

Ms Tracy Savage: The answer to the Member's question is as follows:—

The metrics reported in the Public Trustee and Guardian Annual Report relating to Ombudsman complaints received about the Public Trustee and Guardian were provided by the ACT Ombudsman and are also noted in the ACT Ombudsman Annual Report under Appendix 1, page 45. Of the seven complaints received by the ACT Ombudsman in financial year 2021-22, five were reported as resolved without the need for investigation or referral to the Public Trustee and Guardian, with a further two matters outstanding as at the end of the reporting period. The Public Trustee and Guardian has not at this time been contacted in relation to the two outstanding matters.

Approved for circulation to the Standing Committee on Justice and Community Safety

Signature:

Date:

By the Public Trustee and Guardian, Ms Tracy Savage