

STANDING COMMITTEE ON HEALTH AND COMMUNITY WELLBEING Mr Johnathan Davis MLA (Chair), Mr James Milligan MLA (Deputy Chair) Mr Michael Pettersson MLA

Exhibit

Inquiry into West Belconnen supercell thunderstorm

Exhibit 1

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About Evoenergy

Evoenergy owns and operates the electricity network in the ACT and gas network in the ACT and surrounding regions, distributing energy to local residential and business customers.

As the local gas and electricity distributor, we own, maintain and operate 4,720 kilometres of gas mains supplying nearly 160,000 gas customers and 2,120 kilometres of electricity lines supplying over 204,000 electricity customers.

Evoenergy is the name used by the ActewAGL Distribution partnership, a joint partnership by Icon Water Limited and Jemena Ltd via subsidiary companies.

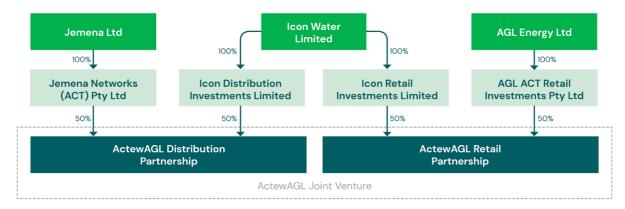
Although Evoenergy has a large 'customer base', we only directly interact with a small number of our customers. We keep our customers at the centre of everything we do, improving the services we provide and our direct interactions, educating our customers to ensure they know about our services and when to approach us.

Ownership structure

ActewAGL was set up in October 2000 when the Australian Gas Light Company (AGL) and Icon Water Limited (formerly ACTEW Corporation), an ACT Government owned corporation, entered into Australia's first utility joint venture. ActewAGL is made up of two partnerships – retail and distribution.

ActewAGL Distribution owns and operates the electricity network in the ACT and the gas networks in the ACT, Palerang shires and Nowra, under the brand name 'Evoenergy'.

The distribution partnership that operates and maintains our ACT electricity and gas network, Evoenergy, is owned equally by Icon Water Limited and Jemena Ltd via subsidiary companies.



Role of Evoenergy

Evoenergy manages the distribution of electricity and gas to its customers in the ACT and surrounding areas. Managing the network to provide safe and reliable energy involves:

evoenergy

- Maintenance on electricity and gas infrastructure
- Responding to outages and emergencies
- Inspecting trees located near network infrastructure in backyards, Namadgi National Park and nature reserves
- Connecting new customers.

As a Distribution Network Service Provider, Evoenergy must comply with the Australian Energy Regulator's Ring-fencing guideline.

This means that Evoenergy can only provide distribution services or transmission services. It cannot provide any other services (apart from providing corporate services to manage the business), like retail services.

The distribution services Evoenergy provides are regulated by the Australian Energy Regulator.

Difference between a distributor and a retailer

Electricity and natural gas distributors own and maintain the distribution networks, including electricity powerlines and power poles and natural gas pipelines that carry electricity and natural gas to houses and businesses. Customers cannot choose a distributor, as Evoenergy is the only distributor in the ACT for the electricity network and ACT, Palerang shires and Nowra for the gas networks.

A retailer is the authorised seller who provides customers with an energy contract to establish a connection to the electricity network. ActewAGL is the local area retailer for electricity customers in the ACT, however, all customers are free to choose their retailer.