



LEGISLATIVE ASSEMBLY
FOR THE AUSTRALIAN CAPITAL TERRITORY

STANDING COMMITTEE ON HEALTH AND COMMUNITY WELLBEING
Mr Johnathan Davis MLA (Chair), Mr James Milligan MLA (Deputy Chair)
Mr Michael Pettersson MLA

Exhibit

Inquiry into West Belconnen supercell thunderstorm

Exhibit 1

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- Maintenance on electricity and gas infrastructure
- Responding to outages and emergencies
- Inspecting trees located near network infrastructure in backyards, Namadgi National Park and nature reserves
- Connecting new customers.

As a Distribution Network Service Provider, Evoenergy must comply with the Australian Energy Regulator's [Ring-fencing guideline](#).

This means that Evoenergy can only provide distribution services or transmission services. It cannot provide any other services (apart from providing corporate services to manage the business), like retail services.

The distribution services Evoenergy provides are regulated by the Australian Energy Regulator.

Difference between a distributor and a retailer

Electricity and natural gas distributors own and maintain the distribution networks, including electricity powerlines and power poles and natural gas pipelines that carry electricity and natural gas to houses and businesses. Customers cannot choose a distributor, as Evoenergy is the only distributor in the ACT for the electricity network and ACT, Palerang shires and Nowra for the gas networks.

A retailer is the authorised seller who provides customers with an energy contract to establish a connection to the electricity network. ActewAGL is the local area retailer for electricity customers in the ACT, however, all customers are free to choose their retailer.