



Standing Committee on Health and Community Wellbeing

Inquiry into Annual and Financial Reports 2020-2021
ANSWER TO QUESTION TAKEN ON NOTICE
2 March 2022

Asked by **MS CASTLEY** on 02 March 2022: **MINISTER STEPHEN-SMITH** took on notice the following question(s):

Ref: Hansard Proof Transcript 02 March 2022 [PAGE 38]

In relation to:

1. Numbers of presentations at Walk-in Centres since opening data by Walk-in-Centre by year
2. Walk-in-Centre presentations redirected to Emergency Departments by ambulance

RACHEL STEPHEN-SMITH MLA: The answer to the Member's questions are as follows:–

1. The number of presentations to each Walk-in Centre (WiC) by year since opening to end of February 2022 is:

| Year to Date | Tuggeranong | Belconnen | Gungahlin | Weston Creek | Inner North | Total Presentations |
|--------------|-------------|-----------|-----------|--------------|-------------|---------------------|
| 2014 | 10,266 | 7,360 | | | | 17,626 |
| 2015 | 17,997 | 15,317 | | | | 33,314 |
| 2016 | 18,456 | 17,991 | | | | 36,447 |
| 2017 | 19,061 | 19,881 | | | | 38,942 |
| 2018 | 20,825 | 22,307 | 5,855 | | | 48,987 |
| 2019 | 23,387 | 23,935 | 19,556 | 885 | | 67,763 |
| 2020 | 17,926 | 18,696 | 16,041 | 28,665 | 4,633 | 85,961 |
| 2021 | 16,512 | 18,430 | 15,469 | 6,971 | 12,875 | 70,257 |
| 2022 | 2,559 | 3,336 | 2,650 | 2,177 | 10,722 | 21,444 |

In considering this data, the reader should note the following:

- Presentations to Canberra's first WiC, located on the Canberra Hospital campus from 18 May 2010 are not included. Presentation data for this WiC is publicly available in Quarterly

Performance Reports found on the ACT Health website: [ACT Public Health Services Quarterly Performance Report | Health](#)

- The Weston Creek WiC opened in December 2019 and from March 2020 was heavily involved in the ACT's COVID-19 response.
2. Walk-in-Centre presentations redirected to Emergency Departments by ambulance are as follows:

| Financial Year | Number of Redirections to ED from WiC via Ambulance by Financial Year |
|-----------------------------|---|
| 2015-16 | 63 |
| 2016-17 | 111 |
| 2017-18 | 103 |
| 2018-19 | 144 |
| 2019-20 | 222 |
| 2020-21 | 234 |
| 2021-22 ** to 20 March 2022 | 132 |

Approved for circulation to the Standing Committee on Health and Community Wellbeing

Signature:



Date:

29/3/22

By the Minister for Health, Rachel Stephen-Smith MLA