



Standing Committee on Justice and Community Safety

Inquiry into Annual and Financial Reports 2020-2021
ANSWER TO QUESTION TAKEN ON NOTICE
23 February 2022

Asked by Peter Cain MLA on 23 February 2022: Commissioner Neil Gaughan took on notice the following question(s):

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In relation to:

MR HANSON: When this does come on, what crimes now which were previously not reported online will now be reported online? Is there a list of category of those crimes?

Mr Gaughan: Well, it is primarily what we would refer to as minor property crimes such as vandalism, minor property damage, minor theft, you know, maybe a burglary in a garden shed. Those types of issues would be reported online, but as I said, this is a consultation process, so part of the consultation process will be to work with the Canberra community in relation to what they want. This is a service to them. It is not about making it easier for us. We also anticipate that we will probably see a spike in crime reporting. The fact that it is easier for people to report, we anticipate we will see a spike, and that is something that, obviously, will be picked up in future annual reports and something we will have to, no doubt, discuss with the committee.

THE CHAIR: I have a supplementary, and perhaps we are winding to a close now, how much will, and you may need to take some notice, how much will the online system cost both to establish and to maintain?

Mr Gaughan: Chair, I will have to take that on notice. I do not have that data.

Minister Steel: The answer to the Member's question is as follows:–

ACT Policing is exploring a range of modern ways the community can report incidents, crime and other matters. ACT Policing recently announced that it will be introducing online reporting, in addition to the current Triple Zero and police assistance phone lines, to provide greater convenience and choice to the community. It is expected people will have the choice to self-report incidents such as vandalism, minor property damage, minor burglaries (where there is minimal evidence left at the scene) and other matters.

ACT Policing can confirm the initial costs for this online reporting system associated with change management, project management and the technical design build and testing is accounted for within the existing Police Services Model (PSM) funding. A budget for the ongoing maintenance costs is also covered through the PSM however the full cost of maintaining this capability is not known at this stage as this will be dependent on the final design.

It is important to note that discussion with the community is an integral component of the success of this initiative. Until the community consultation phase has concluded, the detailed design and ongoing costs associated with the delivery of this capability for the community cannot be fully costed.

Approved for circulation to the Standing Committee on Justice and Community Safety

Signature:



Date: 10/3/22

By the A/g Minister for Police and Emergency Services, Mr Chris Steel