Inquiry into referred 2018–19 Annual and Financial Reports
ANSWER TO QUESTION ON NOTICE

Asked by James Milligan MLA -

Ref: CMTEDD Annual Report, Output 8.1, Infrastructure, Finance and Capital Works

In relation to: Project Management and Reporting System

1. Can the Treasurer provide an update on the Project Management and Reporting System (PMARS) implementation?

2. Given the PMARS project puts information all in the one system, how were these individual areas managed previously?
   a. How are these areas currently being managed in Directorates not using PMARS?
   b. Is this system able to be used for all procurements to improve contract management and tracking?
      i. If so, how?
      ii. If not, why not?

3. What is the timeframe for the remaining Phases?
   a. When will it be rolled out in the remaining directorates?
   b. What was the original timeline for each phase of the project?
   c. How has the rollout compared to the original timeline, and if there have been delays, why has it not rolled out on schedule?

Andrew Barr MLA: The answer to the Member’s question is as follows:—

1. The implementation of the PMARS project was split into two phases. Phase one was designed as a proof of concept and included capital works projects managed by Infrastructure Finance and Capital Works (IFCW) on behalf of Transport Canberra and City Services, the Health Directorate and the Chief Minister, Treasury and Economic Development Directorate. As a part of this initial phase these Directorates were trained to maintain and develop new projects within PMARS, including all 2019-20 capital projects.

Following a review of the phase one proof of concept, phase two commenced in the second half of 2019. Phase two is intended to include all other Directorates as well as the transitioning projects not managed by Infrastructure Delivery Partners (the former IFCW) onto PMARS. Training is currently ongoing. Implementation across Directorates with all projects reported within PMARS is expected to be completed in 2019-20.
2. Prior to the introduction of PMARS, projects undertaken on behalf of Directorates by the former Infrastructure Finance and Capital Works area were managed using common project management systems and spreadsheets. These were effective but demanded manual intervention to report at any level of aggregation and relied on manual input of project and financial data with no real time interface with the central Oracle financial system. Projects undertaken within Directorates also used a range of project management tools and spreadsheets all of which shared similar constraints and posed similar risks.

   a. As a part of phase two, all Directorates and all projects are currently being migrated to PMARS.

   b. Yes
      
      i. PMARS has been developed as an end to end project and contract management system, providing a single source of truth for all capital works information and data. The system provides visibility across all capital works projects, improved supplier management, reduced administration for capital works staff and support areas and standardisation of process.

      ii. Not Applicable

3. See response to question one.

   a. The implementation of phase two is currently progressing and is expected to be completed by the end of 2019-20.

   b. Phase one was expected to be delivered before the end of the 2018-19 financial year. Phase one was delivered on 30 June 2019.

   c. Please see response to part B of question 3.