Summary of Government response to the Standing Committee on Public Accounts – Report 10 – Review of Auditor-General's Report No. 3 of 2013 – ACT Government Parking Operations

Recommendations	Government Response
Recommendation 1 **3.6 The Committee recommends that the ACT Government report to the ACT Legislative Assembly, by the last sitting day in October 2015, on the progress and effectiveness of the Government's implementation of the recommendations, made in Auditor-General's Report No. 3 of 2013: ACT Government Parking Operations, that have been accepted either in-whole or in-part. This should include: (i) a summary of action to date, either completed or in progress (including milestones completed); and (ii) the proposed action (including timetable), for implementing recommendations (or parts thereof), where action has not yet commenced.**	Agreed Previous reporting indicated that that all 12 recommendations had been accepted and that 4 had already been completed with another 8 substantially in progress. Since then a number of significant pieces of work have been undertaken in relation to parking – most notably the release of the Government's parking strategy - Building an Integrated Transport Network – Parking (Parking Action Plan) which sets out a strategic approach to parking policy. This includes a suite of specific actions that the Government will undertake over the short, medium and longer term to understand parking demand, improve parking efficiency, and manage parking demand and supply. A 2015 update report against all actions made in the Auditor Generals report is attached for submitting to the ACT Legislative Assembly by the last sitting day in October as indicated. This report confirms that all 12 actions are now complete.
Recommendation 2 **3.19 The Committee recommends that the ACT Government upon completion of the installation of the 300 new smart technology parking machines: (i) evaluate the implementation of the smart parking payment technology in 12 months time—with particular reference to the smart parking methods that are now functional in the ACT; and (ii) provide a copy of the final evaluation report to the ACT Legislative Assembly within three months of completion**	Agreed All 300 new parking machines identified to replace the existing 'pay and display' machines were installed on time during 2013/14. The replacement of the remainder of existing parking meters with 150 new 'pay and display' machines is scheduled to take place over 2015/16. An evaluation of this parking machine technology will be undertaken once all existing parking meters are replaced with the same new smart technology machines. A more comprehensive evaluation other new smart parking technologies will be included as part of the implementation of the Smart Parking Trial. This trial is anticipated to commence in Manuka in early 2016. This will include a range of formalised performance measures.

Recommendation 3	Agreed
3.30 The Committee recommends that the ACT Government ensure that all responsible directorates and agencies make sure that recommendations made in Auditor-General's Report No. 3 of 2013: ACT Government Parking Operations are appropriately monitored and addressed under the new ACT Public Service Directorate Structure.	Since the Auditor-General's report was released in 2013, the Government has made substantial progress across the management and implementation of parking policy operations and planning. The establishment of the Parking Coordination Group (PCG), chaired by the Parking Coordinator-General, EPD, and including SES-level representatives from CMTEDD, Access Canberra, JACS, TAMS, CMA, Health and ETD continues to deliver improved communications and coordination between Directorates on parking matters. The PCG has also taken account of the circumstances where machinery of government changes has meant changes in responsible personnel to be represented on the group. The PCG continues to meet monthly, supported by an officer level working group which meets on alternate fortnights informing material for presentation at the PCG meetings. Minutes are prepared for both meetings and regular reporting back to Strategic Board occurs on topical issues or updates on key initiatives. The Parking Coordinator-General function will continue to be used to ensure that all recommendations made within the Auditor General's report are addressed and that policy commitments within Building an Integrated Transport Network – Parking (Parking Action Plan) are implemented and monitored.