



LEGISLATIVE ASSEMBLY
FOR THE AUSTRALIAN CAPITAL TERRITORY

SELECT COMMITTEE ON ESTIMATES 2014-2015

Brendan Smyth MLA (Chair), Mary Porter MLA (Deputy-Chair),
 Giulia Jones MLA, Yvette Berry MLA



ANSWER TO QUESTION TAKEN ON NOTICE
DURING PUBLIC HEARINGS

Asked by Mr Hanson on 20 June 2014: Mr Thompson took on notice the following question(s):

Ref HD-No 14: Hansard Transcript 20 June 2014, page 104

In relation to feedback from the Community regarding the new service model for the Diabetes Service

Mr Hanson: Right, so have you received any feedback from the community?

Mr Thompson: Not recently that I am aware of. I can ask and get more details of that, but—

Mr Hanson: Taking it on notice?

Mr Thompson: In terms of the sorts of issues that would have been raised three or four years ago, none of that.

Mr Hanson: So you think broadly, that has been resolved?

Mr Thompson: I believe so, but I can give you the detail.

Katy Gallagher MLA: The answer to the Member's question is as follows:—

The Diabetes Service has good engagement with consumers and regularly receives positive feedback from consumers via the consumer feedback process and verbal feedback to staff.

ACT Health is ensuring consumer accessibility to the Diabetes Service by ensuring there are a mix of clinics located both at the health centres and Canberra Hospital. This includes diabetes, medical and community clinics for adults and paediatrics.

The Service involves consumer representatives on the Diabetes Reference Committee and on the Northside Working Group (which informs the development of an enhanced collaborative approach to diabetes prevention and care across all health care sectors for the community living on the north side of the ACT) to ensure consumer input into service design and service delivery is included.

Approved for circulation to the Select Committee on Estimates 2014-2015

Signature: *K. Gallagher*

Date: *30.6.14*

By the Minister for Health, Katy Gallagher MLA