



Inquiry into the provision of municipal services in Canberra

Answer to question on notice

Asked by: Leanne Castley MLA

Addressed to: Tara Cheyne MLA, Minister for City and Government Services

In relation to: Crash Arrestor cables

Hearing: 19 February 2026

Question Lodgement Date: 20 February 2026

Reference: City Services

Answer Due: 6 March 2026

1. When an accident occurs and damages Crash Arrestor cables, what is the process to repair these?
2. Is there a specific team that do repairs?
3. Are there specific time frames the repair team have to work within?
4. Can people log a FMS to have these fixed?

Tara Cheyne MLA: The answer to the Member's question is as follows:

1. Once a damage crash arrestor cable is identified, the asset is inspected by Roads ACT officers. Locations are then prioritised for repair based on the extent of damage, the type of road (and volume), the type of crash arrestor and length of barrier that has been impacted, and any other safety issues. A package of prioritised work is then prepared and tendered out to market for delivery.
2. Roads ACT arranges repairs through a contracted third party maintenance provider. The provider varies depending on the outcome of required procurement activities.
3. There is no specific time frame for a repair – all repair timings are agreed during the contracting process. However, for an initial 'make-safe' response, Roads ACT response teams attend site once notified and will implement a 'make-safe' treatment. Where a high risk situation is identified, an emergency repair can be arranged, following standard procurement processes.
4. Yes. The community is encouraged to raise these issues within Fix My Street or through the Access Canberra Call Centre.

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Approved for circulation to the Standing Committee on Transport and City Services

Signature: 

Date: 11/3/26

By the Minister for City and Government Services, Tara Cheyne MLA