



View results

Respondent

38 Anonymous

08:45
Time to complete

1. Full name

P01 P01

2. Phone number

P03

3. Email *

P03

4. What is the name of the Service you wish to complain about? *

Taylor Childcare Centre

5. Have you raised the complaint directly with the Service?

- If **yes**, what was the response?

- If **no**, please indicate why you have chosen not to raise this issue with the Service? *

No.

I have not raised the complaint a out thr service due to it being about the nominated supervisor.

6. What is your relationship to the Service? *

- Parent or Guardian
- Staff Member
- Other

7. How long have you had an association with the Service for? *

2.5 months

8. When did the incident(s) occur? Please indicate dates (or date ranges) and approximate times (if known). *

For an extended period of time starting on August 6th 2024

9. If there has been a delay in reporting, please state the reasons for the delay.

I felt uncomfortable. Also being an ex staff member felt uncomfortable raising my concerns

10. What are the names and date of birth of the children involved in the incident?

NA

11. What are the names of the educators(s), staff member(s) or other persons involved in the incident?

P01|P01

12. Please tell us about the details of your complaint.

You may wish to consider such details as:

What happened?

Where did it happen?

Has it ever happened before?

Who was present?

Who was involved?

Have you discussed the incident with anyone else?

Has any action been taken?

Upon starting at Taylor Childcare. On August 6th 2024.

I was informed by the director at that time (P01|P01)

That she is not qualified in childcare. However

Is a studying her certificate three. Is doing a degree in social studies. And has two years management experience.

After a period in September P01|P01 became Director and Nominated Supervisor at Taylor Early Learning Centre.

13. Do you have any other information (documents, memos, emails, photographs) that could substantiate the allegation(s)? If **yes**, please email a copy of these documents to complaintsCECA@act.gov.au.

NA