



## C01 Notification of Complaint

Thank you for submitting your notification. Below is a copy of the information provided in your notification. If there are any issues, please contact your [Regulatory Authority](#) for assistance.

### Notification of Complaints

#### Provider

Provider Name	World of Learning Pty Limited
Provider Number	PR-00000937
Provider Approval Status	Approved

#### Service

Service Legal Entity Name	
Service Trading Name	Gold Creek World of Learning
Service Approval Number	SE-00009779
Service Approval Status	Approved

### Complaint Details

Please select the relevant notification and provide/attach the information required	Complaint alleging that a serious incident has occurred or is occurring
Please supply the following information: - Complainant name and contact details	P01 P03 (mother)
Please supply the following information: - Date complaint received - Copy of written complaint (or written summary) and any other relevant documentation (including correspondence, photographs, statements, etc) - Steps taken/actions planned by approved provider in response to the complaint	Complaint received 01/07/2022 A parent is concerned that there Childs heath and sleep patterns as P01 has returned to the parent quite unwell and there was no reports from staff about P01 being unwell. please see attached e-mail Actions Taken Investigation into P01 week commenced
Please upload any relevant documentation	
Re_ P01P01 - urgent request for information.pdf	email complaint



## Child Details

Child's Name

Child's Gender

Child's Date of Birth

## Contact Details

Name **P01 P01** - Centre Manager

Phone Number **P03**

Email Address **P03**