



Inquiry into annual and financial reports 2024–25

Answer to question on notice

Asked by: Mr Thomas Emerson MLA

Addressed to: Minister for Homes, Homelessness and New Suburbs

Redirected to: Attorney-General

Reference: CMTEDD Annual Report 2024-25 Vol 1, Vol 2.1, Vol 2.2

Hearing: 17/11/2025

In relation to: Strata Commissions

Question received: 24/11/2025

Answer Due: 02/12/2025

1. Does the Government have any planned reforms to prevent strata managing agents from accepting commissions and other conflicted remuneration.
2. Has the Government done any work to understand the effects of commissions and other conflicted remuneration on owners, renters, and public confidence in strata governance more generally.

MS TARA CHEYNE MLA: The answer to the Member's question is as follows:

1. In January 2025, the Standing Committee for Legal Affairs commenced an Inquiry into the management of strata properties in the ACT (the Inquiry). The Inquiry received 137 written submissions and conducted public hearings between 30 June and 3 July 2025. Many of the written submissions, as well as some witnesses that gave evidence at the hearings, raised concerns regarding commissions and fees received by strata management companies for services related to strata insurance and service contracts. The Government is awaiting the Committee's findings to help determine what reforms, if any, are needed to unit titles laws to help address these concerns.
- 2) The Inquiry will help inform Government and determine whether further work is needed to help understand what impacts commissions and fees have on the strata industry in general. The Government will consider all recommendations the Committee may make in relation to their findings from the Inquiry.

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Furthermore, the ACT Government notes that the NSW Productivity and Equality Commission has just commenced a [Strata Commissions Review](#) to assess the market impacts of payments to strata managers. The issues paper raises many issues that apply universally to the strata industry across Australia and the ACT Government is keen to see what discoveries this review may make to help further inform future work here in the ACT.

Approved for circulation to the Standing Committee on Environment and Planning

Signature:

A handwritten signature in blue ink, appearing to be 'Tara Cheyne', written over the signature line.

By the Attorney-General, Tara Cheyne MLA

Date:

15/12/25