



**Legislative Assembly** for the  
**Australian Capital Territory**

Standing Committee on Transport  
and City Services

# Submission Cover Sheet

## Inquiry into the provision of municipal services in Canberra

Submission number: 001

Submitter: Name withheld

Date authorised for publication: 16 October 2025

From:

Sent: Saturday, 27 September 2025 11:47 AM

To: LA Committee - Transport <LACCommitteeTransport@parliament.act.gov.au>

Subject: Submission for inquiry into municipal services

Dear Committee Members

I am writing to express my extreme frustration with tree removal services by the ACT Government. I initially identified a dead tree through Fix My Street many years ago. I received an auto-acknowledgement followed by 3-4 years of silence. I followed up in February this year, at which point the body of the tree was finally removed. However, almost the entire trunk of this tall tree was left in place. I received notice that the tree removal is a multi-stage activity and that a crew would return to take down the trunk, with a contractor attending 4-6 weeks after that to grind the stump. That was 7 months ago and again, there has been radio silence. I went online this morning to my Digital Account and can see the job is marked Closed, with no outstanding/pending activity.

I have again contacted Fix My Street this morning to request the job is completed, but even if this is done immediately, it will be close to 5 years since my first notification to the government. This is utterly unacceptable and I am very angry at the incompetence and ineffectiveness of this aspect of the ACT's Municipal Services.

Thank you for your consideration of this submission.

Regards