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AUSTRALIAN CAPITAL TERRITORY**

**ELEVENTH ASSEMBLY**

**Independent Competition and Regulatory Commission  
Regulated water and sewerage services: 2025-26 price adjustment  
Report 3 of 2025, June 2025**

**Presented by  
Chris Steel MLA  
Treasurer  
September 2025**



## ANNUAL PRICE ADJUSTMENT

# Regulated water and sewerage services: 2025-26 price adjustment

Report 3 of 2025, June 2025



The Independent Competition and Regulatory Commission is a Territory Authority established under the *Independent Competition and Regulatory Commission Act 1997* (the ICRC Act). We are constituted under the ICRC Act by one or more standing commissioners and any associated commissioners appointed for particular purposes. The commissioners are statutory appointments. Joe Dimasi is the current Senior Commissioner who constitutes the commission and takes direct responsibility for delivery of the outcomes of the commission.

We have responsibility for a broad range of regulatory and utility administrative matters. We are responsible under the ICRC Act for regulating and advising government about pricing and other matters for monopoly, near-monopoly and ministerially declared regulated industries, and providing advice on competitive neutrality complaints and government-regulated activities. We also have responsibility for arbitrating infrastructure access disputes under the ICRC Act.

We are responsible for managing the utility licence framework in the ACT, established under the *Utilities Act 2000* (Utilities Act). We are responsible for the licensing determination process, monitoring licensees' compliance with their legislative and licence obligations and determination of utility industry codes.

Our objectives are set out in section 7 and 19L of the ICRC Act and section 3 of the Utilities Act. In discharging our objectives and functions, we provide independent robust analysis and advice.

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# Executive summary

Under our *Price Direction for Regulated Water and Sewerage Services 1 July 2023 to 30 June 2028* (the price direction), we make an annual price adjustment to account for changes in the consumer price index and cost of debt, and to include approved pass-through amounts such as changes in the ACT Government's Water Abstraction Charge (WAC), Utilities Network Facilities Tax (UNFT), and Commonwealth subvention payments (ICRC Report 2, 2023). We also assess additional pass-through applications submitted by Icon Water to fund specific projects, and any approved amount will be incorporated into the annual price adjustments.

This report sets out the maximum prices that Icon Water can charge for regulated water, sewerage, and miscellaneous services in 2025-26, in line with the price direction.

Prices will increase by around 7.6% for a typical residential customer and by 6.7% to 8.2% for non-residential customers, in their annual combined water and sewerage bill in 2025-26.

## E.1 Maximum water and sewerage prices for 2025-26

Maximum water and sewerage prices for 2025-26 will increase for both residential and non-residential customers. As shown in Table E.1, maximum water prices for 2025-26 will be \$2.78 per kL for the Tier 1 usage charge (an increase of 8.6% in nominal terms compared to the prices in 2024-25), \$5.58 per kL for the Tier 2 usage charge (an increase of 8.3%) and \$243.47 per year for the fixed supply charge (an increase of 8.2%).

Maximum sewerage price for 2025-26 will be \$617.21 per year for the supply charge (an increase of 6.6%). There is an additional annual charge of \$603.63 per flushing fixture for non-residential customers with more than two flushing fixtures.

**Table E.1 Summary of maximum annual price changes, 2024-25 to 2025-26 (\$, nominal)**

|                                                                      | 2024-25 | 2025-26 | Change (%) | Change (\$) |
|----------------------------------------------------------------------|---------|---------|------------|-------------|
| Water supply charge (\$/year/connection)                             | 224.98  | 243.47  | 8.2        | 18.49       |
| Water Tier 1 charge (0–200kL/year) (\$/kL)                           | 2.56    | 2.78    | 8.6        | 0.22        |
| Water Tier 2 charge (more than 200kL/year) (\$/kL)                   | 5.15    | 5.58    | 8.3        | 0.43        |
| Sewerage supply charge (\$/year/connection)                          | 579.25  | 617.21  | 6.6        | 37.96       |
| Sewerage fixtures charge (non-residential customer, \$/year/fixture) | 566.50  | 603.63  | 6.6        | 37.13       |

**Source:** our calculations.

The overall increase in charges for 2025-26 is primarily driven by infrastructure investments approved as part of the 2023 final decision on regulated water and sewerage services prices for 2023-28<sup>1</sup>, along with the impact of inflation.

<sup>1</sup> Final decision available at [Regulated water and sewerage services 2023-28](#)

This increase is higher than what was estimated in our 2023 final decision. The difference is largely attributable to the inclusion of a new pass-through application related to reforms to water meters for units, as well as higher than forecast WAC and UNFT payments. See details in section 1.

## E.2 Impact on customer bills

Table E.2 compares the combined water and sewerage services bills for residential customers with different consumption levels. A typical residential customer consuming 200 kL per annum will pay \$1,440 for their annual combined water and sewerage services bill in 2025-26. This is \$102 or 7.6% more than the annual bill in 2024-25.

**Table E.2 Impact of price adjustment on annual residential water and sewerage services bill (\$, nominal)**

| Water consumption (kL/year)   | 2024-25      | 2025-26      | Change (%) | Change (\$) |
|-------------------------------|--------------|--------------|------------|-------------|
| 50                            | 932          | 1,000        | 7.2        | 67          |
| 100                           | 1,060        | 1,139        | 7.4        | 78          |
| 150                           | 1,188        | 1,278        | 7.5        | 89          |
| <b>200 (typical customer)</b> | <b>1,338</b> | <b>1,440</b> | <b>7.6</b> | <b>102</b>  |
| 250                           | 1,574        | 1,696        | 7.7        | 122         |
| 300                           | 1,831        | 1,975        | 7.8        | 143         |
| 350                           | 2,089        | 2,254        | 7.9        | 165         |
| 400                           | 2,346        | 2,533        | 7.9        | 186         |
| 500                           | 2,861        | 3,091        | 8.0        | 229         |
| 750                           | 4,149        | 4,486        | 8.1        | 337         |

**Source:** our calculations.

Table E.3 shows that non-residential customers will see their combined annual bill increase by a range of \$816 to \$10,177, depending on water consumption and the number of billable flushing fixtures. A mid-level non-residential customer consuming 5,000 kL per annum with 50 billable flushing fixtures will pay \$58,382 in 2025-26, an increase of 7.4% from the previous year.

**Table E.3 Impact of price adjustment on non-residential water and sewerage services bill (\$, nominal)**

| Annual water usage (kL/year) | No. of billable fixtures | 2024-25       | 2025-26       | Change (%) | Change (\$)  |
|------------------------------|--------------------------|---------------|---------------|------------|--------------|
| 1,000                        | 10                       | 11,101        | 11,917        | 7.3        | 816          |
|                              | 50                       | 33,761        | 36,062        | 6.8        | 2,301        |
|                              | 100                      | 62,086        | 66,244        | 6.7        | 4,157        |
| 2,500                        | 10                       | 18,826        | 20,287        | 7.8        | 1,461        |
|                              | 50                       | 41,486        | 44,432        | 7.1        | 2,946        |
|                              | 100                      | 69,811        | 74,614        | 6.9        | 4,802        |
| 5,000                        | 10                       | 31,701        | 34,237        | 8.0        | 2,536        |
|                              | 50                       | <b>54,361</b> | <b>58,382</b> | <b>7.4</b> | <b>4,021</b> |
|                              | 100                      | 82,686        | 88,564        | 7.1        | 5,877        |
| 15,000                       | 10                       | 83,201        | 90,037        | 8.2        | 6,836        |
|                              | 50                       | 105,861       | 114,182       | 7.9        | 8,321        |
|                              | 100                      | 134,186       | 144,364       | 7.6        | 10,177       |

Source: our calculations.

## E.3 Capital contributions charge and precinct map

We have approved changes to the Precinct Map and Precinct Charge that are used to calculate the Class 2 infrastructure charge for developments within a precinct under the *Utilities (Water and Sewerage Capital Contribution Code) Approval 2017*.

The Precinct Charge for 2025-26 will be set at \$961, a decrease of \$26 from 2024-25. The precinct map for 2025-26 includes 16 new development stages. See the detailed discussion in section 1.7.

## E.4 Structure of this report

The remainder of the report is structured as follows:

- Chapter 1 shows the price adjustment calculations and sets out the adjusted maximum prices to apply from 1 July 2025.
- Chapter 2 illustrates the impact of the 2025-26 price adjustments on ACT customers' annual bills for water and sewerage services.
- Appendix 1 presents the detailed schedule of maximum water, sewerage, and miscellaneous service charges for 2025-26.
- Appendix 2 presents the updated Precinct Map.
- Appendix 3 lists the capital projects in Icon Water's submission.

# 1 2025-26 price adjustment

This chapter describes the price adjustment calculations that have been made in accordance with the price direction and sets out the adjusted maximum prices to apply from 1 July 2025.

## 1.1 Consumer price index adjustment

Clause 5.1 of the price direction requires us to calculate the maximum prices for regulated water, sewerage, and miscellaneous services for each regulatory year. Details are set out in clauses 6, 7, and 8 of the price direction. We must give Icon Water notice of the adjusted prices on or before 31 May each year. We must also provide details about our calculations for the adjusted prices to Icon Water, including changes in the Consumer Price Index (CPI).

The CPI adjustment formula used, as set out in clause 6 of the price direction, is:

$$CPI_t = \frac{CPI_{June(t-2)} + CPI_{Sept(t-1)} + CPI_{Dec(t-1)} + CPI_{March(t-1)}}{CPI_{June(t-3)} + CPI_{Sept(t-2)} + CPI_{Dec(t-2)} + CPI_{March(t-2)}} - 1$$

The CPI adjustment for 2025-26 is<sup>2</sup>:

$$CPI_{2025-26} = \frac{138.8 + 139.1 + 139.4 + 140.7}{133.7 + 135.3 + 136.1 + 137.4} - 1 = 2.85714\%$$

## 1.2 Cost of debt and smoothing factor update

The annual building block revenue requirement can be lumpy over the regulatory period. Smoothing of the revenue allows us to achieve gradual price changes for customers.<sup>3</sup> The smoothing factor measures the real rate of change in annual expected revenue from one year to the next. As part of our final decision on prices for water and sewerage services to apply over 2023-28 regulatory periods, we calculated smoothing factors that apply price changes uniformly across all water and sewerage tariff components (both supply and usage charges) in each year of the regulatory period. Our current regulatory approach includes an annual update to the smoothing factors to reflect an update to the trailing average cost of debt.

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<sup>2</sup> The CPI adjustment for 2025-26 prices is based on historical changes in the CPI up to March 2025 from June 2023 based on quarterly figures from the Australian Bureau of Statistics website.

<sup>3</sup> The smoothing factors equalise (in NPV terms) the total expected revenue to be earned by Icon Water with the total building block revenue requirement for the 2023-28 period.

We re-calculated smoothing factors for 2025-26 using our post-tax revenue model for the 2023-28 regulatory period, updated to incorporate the 2025-26 annual cost of debt parameter. The lower cost of debt resulted in a reduction to the smoothing factor for water to 2.17% in 2025-26 compared to 2.26% in 2024-25 and for sewerage to 3.26% compared to 3.34%.

## 1.3 Pass-through adjustment

### General provisions

Clauses 9 and 10 of the price direction set out the process for incorporating the effect of any approved pass-through events on Icon Water's costs in prices for the following year.

The price direction allows for 7 types of pass-through events, four of which have been triggered for the 2025-26 price adjustment. These are changes in the ACT Government's Water Abstraction Charge (WAC), Utilities Network Facilities Tax (UNFT), Commonwealth subvention payments, and a service standards event related to the unit metering project.

Clause 10.1 of the price direction provides for Icon Water to submit a pass-through application. Icon Water must make the submission by 1 May each year of the regulatory period, after which the commission must decide and inform Icon Water by 31 May. If Icon Water does not lodge a submission, Clause 10.2.4 of the price direction allows the commission to initiate a pass-through adjustment.

### Pass-through adjustments for 2025-26

#### Icon Water submission

Icon Water submitted a pass-through application on 1 May 2025. The submission relates to amounts associated with WAC, UNFT and Commonwealth subvention payments that were already passed through in 2024-25 prices:

- for 2023–24 financial year to account for the difference between the actual amounts and the forecast amounts
- for 2024-25 financial year to account for the difference between the most recent estimate which includes 9 months of actual data and 3 months of forecast data and forecast amounts.

Additionally, Icon Water is seeking to include a pass-through adjustment for regulatory obligations arising under the *Utilities (Technical Regulation) (Water and Sewerage Code) Approval 2024*<sup>4</sup>, which introduced requirements for installation of individual water metering for all new multi-unit developments.

Table 1.1 summarises Icon Water's pass-through application. For 2023-24, Icon Water sought to incorporate the total pass-through amounts of \$575,215 (\$, nominal). For 2024-25, Icon Water sought to incorporate the total pass-through amount of \$1,383,896 (\$, nominal). For 2025-26, Icon Water sought to incorporate the pass-through amount of \$4,652,000 (\$, nominal). Escalated to 2025-26 dollars, the pass-through adjustment is equal to an increase of \$6,494,979 for water and \$270,563 for sewerage.

<sup>4</sup> [Utilities \(Technical Regulation\) \(Water and Sewerage Code\) Approval 2024 | Disallowable instruments](#)

**Table 1.1 Icon Water's proposed pass-through application (\$, nominal)**

| Pass-through event               | Water service  |                  |                  |                  | Sewerage service |               |                |
|----------------------------------|----------------|------------------|------------------|------------------|------------------|---------------|----------------|
|                                  | 2023-24        | 2024-25          | 2025-26          | Total            | 2023-24          | 2024-25       | Total          |
| WAC                              | 90,403         | 1,400,211        | -                | <b>1,490,615</b> | N/A              | N/A           | <b>N/A</b>     |
| UNFT                             | 234,730        | -9,803           | -                | <b>224,927</b>   | 215,891          | -6,512        | <b>209,378</b> |
| Commonwealth subvention payments | 3,108          | 0.00             | -                | <b>3,108</b>     | 31,083           | 0.00          | <b>31,083</b>  |
| Unit metering Project            | -              | -                | 4,652,000        | <b>4,652,000</b> | N/A              | N/A           | <b>N/A</b>     |
| <b>Total</b>                     | <b>328,241</b> | <b>1,390,409</b> | <b>4,652,000</b> | <b>6,370,650</b> | <b>246,974</b>   | <b>-6,513</b> | <b>240,641</b> |

Source: Icon Water 2025b.

## Unit metering pass-through application of 1 May 2025

On 1 July 2024, legislative changes came into effect under the *Utilities (Technical Regulation) (Water and Sewerage Code) Approval 2024*, requiring individual water metering to be installed for all new residential and multi-unit developments. This reform is part of the ACT Governments 'Managing Buildings Better' initiative, which aims to promote equity in water billing, enhance water usage monitoring, and support conservation outcomes.

To support implementation, the reform is phased in over multiple years:

- From 1 January 2025: Class B developments may voluntarily opt in to individual metering.
- From 1 July 2025: Individual metering becomes mandatory for Class B developments (e.g. townhouses).
- From 1 July 2027: Voluntary opt-in for Class A developments (e.g. high-rise apartments).
- From 1 July 2028: Individual metering becomes mandatory for Class A developments.

In response, Icon Water has developed a four-stage unit metering project, including Evaluate, Plan, Develop, and Execute stages. According to the supporting documents submitted with their pass-through application, Icon Water has now completed the Evaluate stage (2024-25), which included early preparatory activities, stakeholder engagement, and options development.

Icon Water has proposed both the Plan and Develop stages be completed within the 2025-26 financial year, followed by the Execute stage, to be delivered across 2026-27 and 2027-28. Based on their current estimates, the total project cost is forecast to be \$17.9 million between 2024-25 and 2027-28, including an estimated \$10.6 million for the Execute stage.<sup>5</sup>

Icon Water sought to recover \$4.65 million in operating costs in 2025-26 to fund the Plan and Develop stages. The request comprised \$1.99 million for the Plan stage and \$2.67 million for the Develop stage.

Icon Water also indicated that future funding requests will be submitted as part of annual price adjustments or as separate pass-through applications, in line with the timing of each stage.

<sup>5</sup> Note these figures include contingency and internal resource costs, which are not part of the pass-through recovery.

## Our consideration

As per clause 9.6 of the price direction, a service standards event means a legislative or administrative act or decision that has the effect of substantially varying the way Icon Water is required to provide a regulated water or sewerage service; imposing, removing or varying minimum service standards applicable to regulated water and sewerage services; or altering the nature or scope of the regulated water or sewerage services provided by Icon Water.

A service standards event pass-through will be allowed if the total annualised cost associated with the event exceeds \$2.3 million in the year for which the pass-through is sought.

We consider that the unit metering project satisfies the definition of a service standards event. Icon Water needs to undertake the unit metering project to fulfill new regulatory obligations imposed by the legislative changes introduced by the ACT Government as part of its building reforms. Further, the costs associated with the application exceed the materiality threshold of \$2.3 million.

## Our assessment

We examined the information provided by Icon Water to assess the prudence and efficiency of its proposed pass-through costs.

Under our approach, Icon Water's expenditure will be deemed prudent if it is reasonably necessary to meet the new regulatory obligations. Icon Water was required to undertake this expenditure to meet its statutory obligations arising from the unit metering reform. Therefore, we consider the decision to undertake expenditure is prudent.

We assessed the processes and practices undertaken by Icon Water to meet its regulatory requirement and whether the lowest-cost option was adopted in meeting its obligations.

For this assessment, we:

- reviewed the documentation that Icon Water submitted in support of its proposed pass-through costs
- made request for additional information from Icon Water on 7 May 2025 in relation to its proposed pass-through costs.

In response, Icon Water provided us a business case, approved by its Investment Review Committee. This business case provides detailed justification and scope for the Plan stage, including engineering standards development, procurement preparation, vendor trials, and system integration planning.

We considered the costs associated with the Plan stage (\$1.99 million) to be adequately supported for the purpose of ex-ante cost recovery. This meets the needs for Icon Water to progress towards meeting legislative timeframes, while retaining the opportunity for an ex-post review of costs.

However, the costs associated with the Develop stage (\$2.67 million) remained at preliminary stage of estimation. There was no detailed business case supporting the Develop phase at the stage, and the proposed costs had not been endorsed through Icon Water's internal governance processes. Given the lack of detailed supporting documentation and the inherent uncertainty, these estimates presented a material risk to customers.

## Our initial decision

Based on the assessment, we did not accept Icon Water's pass-through application for the unit metering project, as submitted on 1 May 2025. The decision was made based on the absence of sufficient evidence to support the efficiency of the proposed Develop stage costs.

On 20 May 2025, we informed Icon Water of our decision and invited Icon Water to either resubmit a pass-through application or provide additional information to support its initial application, in accordance with clause 10.2.1 of the price direction.

## Revised unit metering pass-through application of 27 May 2025

On 27 May 2025, Icon Water submitted a revised application seeking a reduced amount of \$2.90 million in pass-through expenditure for the unit metering project for 2025-26. This revised application retained its request of \$1.99 million for the Plan stage and sought \$0.91 million for the Develop stage with reduced activities. Table 1.2 below shows the difference in cost between Icon Water's initial and revised pass-through applications.

The updated Develop stage costs related to fixed-term staffing and support roles required for project management, external communication, and regulatory compliance. The submission indicated these costs are highly certain, internally endorsed, and critical to project delivery.

**Table 1.2 Comparison of Icon Water's original and revised pass-through costs for unit metering project (\$ nominal)**

| Cost component | Original submission | Revised submission | Percentage change |
|----------------|---------------------|--------------------|-------------------|
| Plan stage     | 1,985,000           | 1,985,000          | 0%                |
| Develop stage  | 2,668,000           | 913,000            | -66%              |
| <b>Total</b>   | <b>4,652,000</b>    | <b>2,898,000</b>   | <b>-38%</b>       |

Source: Our calculation based on Icon Water 2025c.

## Our consideration

We accepted the revised application under clause 9.6 of the price direction, reflecting the new obligations introduced by the legislative changes. In addition, the total annualised cost of the revised application exceeds \$2.3 million.

## Our assessment

We reviewed Icon Water's revised application and acknowledge the changes made in response to our decision on its initial submission. While the revised submission does not include substantially more detailed descriptions or justifications for the Develop stage, an ex-ante approach is considered appropriate in this instance in smoothing out the price impacts on customers.

## Our decision

We approved the revised pass-through amount of \$2.90 million. As an ex-ante approval, the pass-through amount is subject to a true up at the end of the financial year. As part of the ex-post review of costs, we expect Icon Water to confirm both the actual spend against the approved amount, along with validation of the efficiency of the spending. We also seek a review of any elements of the project that can be capitalised.

As a condition of our approval, we requested any subsequent pass-through applications from Icon Water to be supported by evidence to justify its prudence and efficiency, measured against the impact on customers and appropriate sharing of risks.

## Our decision on Icon Water's pass-through adjustments for 2025-26

Table 1.3 compares our decision and Icon Water's initial proposal on the pass-through amounts for 2025-26. Table 1.4 provides a breakdown of the pass-through amounts, noting they are in nominal dollars.

Our final decision is to approve a total pass-through amount of \$4.86 million for 2025-26. This is \$1.75 million less than the \$6.61 million in Icon Water's initial proposal.

- We approved Icon Water's revised pass-through amount of \$2.90 million for 2025-26 for the Plan and Develop stage of the unit metering project, \$1.75 million less than Icon Water's initial proposal, as per our assessment above.
- In relation to the existing pass-through events on WAC, UNFT and Commonwealth subvention payment,<sup>6</sup> we approve the pass-through amounts totalled \$1.96 million as proposed by Icon Water as they occurred and falls within the scope of clause 9 of the price direction.

**Table 1.3 Comparison our final decision and Icon Water's initial proposal (\$, nominal)**

| Pass-through event    | Icon Water's proposal | Our final decision |
|-----------------------|-----------------------|--------------------|
| WAC                   | 1,490,615             | 1,490,615          |
| UNFT                  | 434,305               | 434,305            |
| Subvention payment    | 34,191                | 34,191             |
| Unit metering project | 4,652,000             | 2,898,000          |
| <b>Total</b>          | <b>6,611,111</b>      | <b>4,857,112</b>   |

**Source:** Our calculation based on Icon Water 2025c.

<sup>6</sup> In setting prices before the start of a regulatory period, we forecast the amount of the WAC and UNFT to be recovered from customers by Icon Water and paid to the ACT Government in each year of the regulatory period. For the Commonwealth subvention payments, we subtract forecast payment from Icon Water's revenue requirement, which reduces customer charge. Any difference between the forecast and actual amount is then subject to the annual pass-through adjustment, which can be positive or negative. Positive pass-throughs rise prices while negative pass-throughs bring prices down.

**Table 1.4 Detailed pass-through adjustments to be incorporated in 2025-26 prices (\$, nominal)**

| Pass-through event    | 2023-24 pass-through adjustments |            |                | 2024-25 pass-through adjustments |            |                  | 2025-26 pass-through |
|-----------------------|----------------------------------|------------|----------------|----------------------------------|------------|------------------|----------------------|
|                       | Estimate                         | Actual     | Difference     | Forecast                         | Estimate   | Difference       | Forecast             |
| <b>Water</b>          |                                  |            |                |                                  |            |                  |                      |
| WAC                   | 35,329,315                       | 35,419,718 | 90,403         | 37,190,015                       | 38,590,226 | 1,400,212        |                      |
| UNFT                  | 6,743,655                        | 6,978,385  | 234,730        | 7,080,117                        | 7,070,314  | -9,803           |                      |
| Subvention payment    | 1,260,381                        | 1,257,273  | 3,108          | 1,295,041                        | 1,295,041  | 0.00             |                      |
| Unit metering         |                                  |            |                |                                  |            |                  | 2,898,000            |
| <b>Total Water</b>    |                                  |            | <b>328,242</b> |                                  |            | <b>1,390,409</b> | <b>2,898,000</b>     |
| <b>Sewerage</b>       |                                  |            |                |                                  |            |                  |                      |
| UNFT                  | 5,396,879                        | 5,612,770  | 215,891        | 5,693,893                        | 5,687,380  | -6,513           |                      |
| Subvention payment    | 12,603,810                       | 12,572,727 | 31,083         | 12,950,415                       | 12,950,415 | 0.00             |                      |
| <b>Total Sewerage</b> |                                  |            | <b>246,974</b> |                                  |            | <b>-6,513</b>    | <b>-</b>             |

**Source:** Our calculation based on Icon Water 2025c.

We have accounted for the time value of money (using the weighted average cost of capital) and its effect on the return to shareholders (tax equivalent payments and imputation credits) in calculating the pass-through adjustment, in line with the post-tax model used to calculate the price path in the price direction.

The price adjustment for pass-through amounts takes into account update to CPI and the smoothing factor. Based on the same approach used in previous year's price adjustment and the model used to calculate the price path in the price direction, we determine the following pass-through adjustments for 2025-26:

- 3.199% for water
- 0.166% for sewerage.

## 1.4 2025-26 maximum water prices

We used the following formula to update volumetric charges for CPI, pass-through adjustments (PT) and the updated smoothing factor (X):

$$P_{2025-26} = P_{2024-25} \times (1 + \text{CPI}_{2025-26}) \times (1 + X_{2025-26}) \times (1 + \text{PT adj water}_{2025-26})$$

Table 1.5 shows that the maximum water prices for 2025-26 have increased approximately 8% from 2024-25. This increase reflects the determined smoothing factor and the pass-through adjustments, which is partially offset by a lower than forecasted CPI and a lower cost of debt.

**Table 1.5 Water prices (\$, nominal)**

|                                              | 2024-25 | 2025-26 | Change (%) |
|----------------------------------------------|---------|---------|------------|
| Supply charge (\$/year/connection)           | 224.98  | 243.47  | 8.2        |
| Tier 1 charge (0–200kL/year) (\$/kL)         | 2.56    | 2.78    | 8.6        |
| Tier 2 charge (more than 200kL/year) (\$/kL) | 5.15    | 5.58    | 8.3        |

**Note:** Prices rounded to the nearest cent.

**Source:** our calculations.

## 1.5 2025-26 maximum sewerage services prices

Maximum sewerage services prices for 2025-26 are calculated to account for CPI and pass-through adjustments (PT) and the updated smoothing factor (X), using the formula:

$$P_{2025-26} = P_{2024-25} \times (1 + CPI_{2025-26}) \times (1 + X_{2025-26}) \times (1 + PT \text{ adj sewerage}_{2025-26})$$

As shown in Table 1.6, the maximum sewerage service prices for 2025-26 have increased by around 7% from 2024-25. This increase reflects the determined smoothing factor and pass-through adjustment, which is partially offset by a lower than forecasted CPI and a lower cost of debt.

**Table 1.6 Sewerage service prices (\$, nominal)**

|                                                             | 2024-25 | 2025-26 | Change (%) |
|-------------------------------------------------------------|---------|---------|------------|
| Supply charge (\$/year/connection)                          | 579.25  | 617.21  | 6.6        |
| Fixtures charge (non-residential customer, \$/year/fixture) | 566.50  | 603.63  | 6.6        |

**Note:** Prices rounded to the nearest cent.

**Source:** our calculations.

## 1.6 2025-26 maximum charges for miscellaneous services

Maximum charges for miscellaneous services in 2025-26 are calculated using the formula below, with charges rounded to the nearest dollar for GST-inclusive prices:

$$P_{2025-26} = P_{2024-25} \times (1 + CPI_{2025-26})$$

The full list of 2025-26 charges for maximum miscellaneous services can be found in Appendix 1.

## 1.7 Class 2 Infrastructure Charge- inside a Precinct

### General provisions

Clause 11 of the price direction sets out the process for updating the Precinct Charge and Precinct Map that are used to calculate the Class 2 infrastructure charge for developments within a precinct under the *Utilities (Water and Sewerage Capital Contribution Code) Approval 2017*.

The Class 2 Infrastructure Charge (C2IC) payable for a development inside a precinct is calculated as the product of the net increase in Equivalent Population (EP) and Precinct Charge (C), in accordance with the formula:

$$C2IC = (\text{net increase in EP}) \times C$$

## Precinct Charge for 2025-26

### Icon Water submission

On 1 May 2025, Icon Water submitted its proposed Precinct Charge, along with the financial model used to estimate the charge. An updated Precinct Map, incorporating recently connected developments for 2025-26, was also provided.

Icon Water's proposed Precinct Charge for 2025-26 is \$961 per equivalent population, reflecting a \$26 decrease from the 2024-25 Precinct Charge of \$987.

### Our decision - Precinct Charge

The reasons for the decrease in 2025-26 precinct charge are as follows:

- In 2025-26, an adjustment for prior over-recovery of funds has contributed to a decrease in charge. Actual collections under the *Water and Sewerage Capital Contribution Code* have been higher than actual expenditure on projects. Icon Water's model takes over-collected funds into account in revising future charges to be collected by the scheme.
- A five-yearly moving average mechanism that smooths price impacts has also been a driver of lower charge in 2025-26.

### Our decision - Precinct Map

Icon Water has proposed to include 16 new development stages in the precinct map for 2025-26. There are 2 development areas in Denman Prospect, 8 in Jacka, 3 in Macnamara, and 1 each in Lawson, Tuggeranong, and Whitlam. We consider that the proposed changes are in line with the *Utilities (Water and Sewerage Capital Contribution Code) Approval 2017*.

The updated Precinct Map is in Appendix 2 and is available on the ICRC website.<sup>7</sup>

<sup>7</sup> <https://www.icrc.act.gov.au/water-and-sewerage/water-and-sewerage-capital-contribution-code>

## 2 Customer bill impacts

This chapter estimates the financial impacts on ACT consumers of the adjustments to maximum water and sewerage services prices that will apply for 2025-26. We have calculated changes in annual water charges, sewerage charges, and combined water and sewerage services bills for residential and non-residential customers using different amounts of water and sewerage services.

### 2.1 Combined water and sewerage bills

Table 2.1 shows the change from 2024-25 to 2025-26 in the combined annual water and sewerage services bill for residential customers.

A typical residential customer consuming 200 kL of water per year will see an increase in their combined annual bill of 7.6% or \$102. This is higher than the 6.1% increase that was forecast in our final decision on prices for water and sewerage services to apply over the 2023-28 regulatory period (ICRC Report 3, 2023). This is primarily because of the adjustments for approved pass-through events being significant, although the impact has been partially offset by the lower than forecast CPI and lower cost of debt.

**Table 2.1 Change in annual combined water and sewerage services bill for residential customers from 2024-25 to 2025-26 (\$, nominal)**

| Water consumption (kL/year)   | 2024-25      | 2025-26      | Change (%) | Change (\$) |
|-------------------------------|--------------|--------------|------------|-------------|
| 50                            | 932          | 1,000        | 7.2        | 67          |
| 100                           | 1,060        | 1,139        | 7.4        | 78          |
| 150                           | 1,188        | 1,278        | 7.5        | 89          |
| <b>200 (typical customer)</b> | <b>1,338</b> | <b>1,440</b> | <b>7.6</b> | <b>102</b>  |
| 250                           | 1,574        | 1,696        | 7.7        | 122         |
| 300                           | 1,831        | 1,975        | 7.8        | 143         |
| 350                           | 2,089        | 2,254        | 7.9        | 165         |
| 400                           | 2,346        | 2,533        | 7.9        | 186         |
| 500                           | 2,861        | 3,091        | 8.0        | 229         |
| 750                           | 4,149        | 4,486        | 8.1        | 337         |

**Source:** our calculations.

Table 2.2 shows the change from 2024-25 to 2025-26 in the combined annual water and sewerage services bill for non-residential customers. Annual bill for non-residential customers will increase by a range of \$816 to \$10,177, depending on the water consumption level and number of billable flushing fixtures.

**Table 2.2 Change in annual combined water and sewerage services bill for non-residential customers from 2024-25 to 2025-26 (\$, nominal)**

| Annual water usage (kL/year) | No. of billable fixture | 2024-25       | 2025-26       | Change (%) | Change (\$)  |
|------------------------------|-------------------------|---------------|---------------|------------|--------------|
| 1,000                        | 10                      | 11,101        | 11,917        | 7.3        | 816          |
|                              | 50                      | 33,761        | 36,062        | 6.8        | 2,301        |
|                              | 100                     | 62,086        | 66,244        | 6.7        | 4,157        |
| 2,500                        | 10                      | 18,826        | 20,287        | 7.8        | 1,461        |
|                              | 50                      | 41,486        | 44,432        | 7.1        | 2,946        |
|                              | 100                     | 69,811        | 74,614        | 6.9        | 4,802        |
| 5,000                        | 10                      | 31,701        | 34,237        | 8.0        | 2,536        |
|                              | <b>50</b>               | <b>54,361</b> | <b>58,382</b> | <b>7.4</b> | <b>4,021</b> |
|                              | 100                     | 82,686        | 88,564        | 7.1        | 5,877        |
| 15,000                       | 10                      | 83,201        | 90,037        | 8.2        | 6,836        |
|                              | 50                      | 105,861       | 114,182       | 7.9        | 8,321        |
|                              | 100                     | 134,186       | 144,364       | 7.6        | 10,177       |

Source: our calculations.

## 2.2 Water charges

This section shows water charges, which feed into the figures provided in section 2.1 (see Table 2.1 and Table 2.2).

Table 2.3 shows the change in annual water charges from 2024-25 to 2025-26 for residential customers with different consumption levels. A typical residential customer will see an increase of \$64 or 8.5% in their annual water bill in 2025-26.<sup>8</sup>

<sup>8</sup> The calculations include the application of daily pricing consistent with historical water use in each quarter. This means that customers using 200kL per year pay for a small amount of water at the Tier 2 price in some quarters.

**Table 2.3 Change in annual water charges for residential customers from 2024-25 to 2025-26 (\$, nominal)**

| Water consumption (kL/year)   | 2024-25    | 2025-26    | Change (%) | Change (\$) |
|-------------------------------|------------|------------|------------|-------------|
| 50                            | 353        | 382        | 8.4        | 29          |
| 100                           | 481        | 521        | 8.4        | 40          |
| 150                           | 609        | 660        | 8.5        | 51          |
| <b>200 (typical customer)</b> | <b>759</b> | <b>823</b> | <b>8.5</b> | <b>64</b>   |
| 250                           | 994        | 1,078      | 8.4        | 84          |
| 300                           | 1,252      | 1,357      | 8.4        | 105         |
| 350                           | 1,509      | 1,636      | 8.4        | 127         |
| 400                           | 1,767      | 1,915      | 8.4        | 148         |
| 500                           | 2,282      | 2,473      | 8.4        | 191         |
| 750                           | 3,569      | 3,868      | 8.4        | 299         |

**Source:** our calculations.

Table 2.4 shows the change in annual water charges from 2024-25 to 2025-26 for non-residential customers with different consumption levels. Annual water charges will increase by around 8.4% for non-residential customers, with increases ranging from \$406 to \$6,426 per year, depending on consumption level.

**Table 2.4 Change in annual water charges for non-residential customers from 2024-25 to 2025-26 (\$, nominal)**

| Water consumption (kL/year) | 2024-25 | 2025-26 | Change (%) | Change (\$) |
|-----------------------------|---------|---------|------------|-------------|
| 1,000                       | 4,857   | 5,263   | 8.4        | 406         |
| 2,500                       | 12,582  | 13,633  | 8.4        | 1,051       |
| 5,000                       | 25,457  | 27,583  | 8.4        | 2,126       |
| 15,000                      | 76,957  | 83,383  | 8.4        | 6,426       |

**Source:** our calculations.

## 2.3 Sewerage charges

This section shows sewerage charges, which feed into the figures provided in section 2.1 (see Table 2.1 and Table 2.2).

Table 2.5 shows that the annual sewerage supply charge for both residential and non-residential customers will increase by 6.6% or \$38 in 2025-26. In addition, the charge per flushing fixture for non-residential customers will increase by \$37. The flushing fixture charge applies to billable flushing fixtures installed. Billable fixture is each flushing fixture in excess of two flushing fixtures.

**Table 2.5 Change in sewerage service charges from 2024-25 to 2025-26 (\$, nominal)**

|                                                                      | 2024-25 | 2025-26 | Change (%) | Change (\$) |
|----------------------------------------------------------------------|---------|---------|------------|-------------|
| Sewerage supply charge (\$/year/connection)                          | 579.25  | 617.21  | 6.6        | 38          |
| Sewerage fixtures charge (non-residential customer, \$/year/fixture) | 566.50  | 603.63  | 6.6        | 37          |

**Source:** our calculations.

# Appendix 1 Water, sewerage and miscellaneous service charges 2025-26

Icon Water splits the schedule of charges into two sub-schedules to differentiate the charges that are covered by the Standard Customer Contract (SCC) and those that are not covered.

- **Schedule A: Standard water and sewerage services charges**

This schedule contains the standard water and sewerage charges, Class 1 through Class 6 land category charges (except for the metered hydrant standpipe water charge) and items 1 and 2 from the current miscellaneous charges schedule.

- **Schedule B: Miscellaneous fees and charges**

This schedule contains the metered hydrant standpipe water and charge and the remainder of the miscellaneous charges.

The schedules below represent the charges included in **Schedule A** and **Schedule B**.

## Schedule A

### Standard Water and Sewerage Services Charges 2025-26

*The following charges apply from 1 July 2025 for, or in connection with, the provision of water services and sewerage services.*

*This schedule includes other fees and charges associated with these services.*

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Where water services are provided to any class of land in a meter reading period that ends after 30 June:

- the supply charge will be the charge applicable at the date of the account; and
- water consumption charges are determined based on average daily usage.

The 2025-26 charges will apply to average consumption on and from 1 July 2025.

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GST does not apply to water services and sewerage services unless otherwise stated.

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In this Schedule of Charges:

- a “flushing fixture” means a flushing cistern or flush valve
  - a “parcel of land” includes leased and unleased parcels of National land and Territory land
  - a “subsidiary building” means a building that is only used for purposes connected with the use of the main building.
- 

## Standard Charges

### Standard water charge

|                                                                                                           | 2024-25       | 2025-26       |
|-----------------------------------------------------------------------------------------------------------|---------------|---------------|
| The standard water charge is:                                                                             |               |               |
| The Standard Water Supply Charge - a supply charge to each parcel of land; plus                           | \$224.98      | \$243.47      |
| The Standard Water Consumption Charge, being:                                                             |               |               |
| consumption charge for the first 0.548 kilolitres supplied on average per day of the billing period; plus | \$2.56 per kL | \$2.78 per kL |
| for all water supplied in excess of 0.548 kilolitres on average per day of the billing period.            | \$5.15 per kL | \$5.58 per kL |

### Standard Sewerage Charge

|                                  | 2024-25  | 2025-26  |
|----------------------------------|----------|----------|
| The Standard Sewerage Charge is: | \$579.25 | \$617.21 |

## Charges for categories of land

### Class 1 – Single residential

This class applies to a parcel of land:

- (a) with a single residential dwelling (with or without a granny flat) and no other building is erected on the land; or
- (b) with more than one building on the land if one is a single residential dwelling (or a single residential dwelling and granny flat) and any other buildings are subsidiary buildings.

|                                                                                        | 2024-25                           | 2025-26                           |
|----------------------------------------------------------------------------------------|-----------------------------------|-----------------------------------|
| <b>Charges</b>                                                                         |                                   |                                   |
| Water charge (where the parcel of land is connected to the water network and metered): |                                   |                                   |
| water supply charge; plus                                                              | Standard Water Supply Charge      | Standard Water Supply Charge      |
| water consumption charge.                                                              | Standard Water Consumption Charge | Standard Water Consumption Charge |
| Sewerage charge (where the parcel of land is connected to the sewerage network):       |                                   |                                   |
| Sewerage supply charge                                                                 | Standard Sewerage Charge          | Standard Sewerage Charge          |

### Class 2 - Multiple residential (not unit title or community title)

This class applies to a parcel of land:

(a) with more than one residential dwelling (for example, flats, dual occupancy or multiple residential buildings), and no other building is erected on the land other than subsidiary buildings,

but excludes:

(b) any parcel of land included in Class 1 Single residential; and

(c) any parcel of land included in Class 3 Unit title or community title.

|                                                                                               | 2024-25                                                                                                 | 2025-26                                                                                                 |
|-----------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------------------------|
| <b>Charges</b>                                                                                |                                                                                                         |                                                                                                         |
| <b>Water charge (where the parcel of land is connected to the water network and metered):</b> |                                                                                                         |                                                                                                         |
| water supply charge; plus                                                                     | Standard Water Supply Charge (calculated based on the number of residential dwellings – see below)      | Standard Water Supply Charge (calculated based on the number of residential dwellings – see below)      |
| water consumption charge.                                                                     | Standard Water Consumption Charge (calculated based on the number of residential dwellings – see below) | Standard Water Consumption Charge (calculated based on the number of residential dwellings – see below) |
| <b>Sewerage charge (where the parcel of land is connected to the sewerage network):</b>       |                                                                                                         |                                                                                                         |
| sewerage supply charge.                                                                       | Standard Sewerage Charge (calculated based on the number of residential dwellings – see below)          | Standard Sewerage Charge (calculated based on the number of residential dwellings – see below)          |

Note:

For a complex in this class which is not sub-divided into units under unit titles legislation or is included in a community title scheme under community title legislation (for example, 'dual occupancy') :

- there is a single parcel of land; and
- the water supply charge and sewerage supply charge are each calculated based on the number of residential dwellings. For example, if a complex contains 4 units the water supply charge and the sewerage supply charge are the relevant standard charge x 4; and

- in determining water consumption charges under this class, each residential dwelling is given a daily allowance in relation to the volume of water supplied at the lower consumption charge rate. For example, if a complex contains 4 units the daily allowance would be 0.548 kilolitres x 4, being charged at the lower rate with any consumption in excess of that being charged at the higher rate.

### Class 3 – Unit title or community title

Where a parcel of land is sub-divided into units under unit titles legislation or is included in a community title scheme under community title legislation:

- (a) each unit or community title lot (which is not common property) is a separate parcel of land in this class; and
- (b) each common property is a separate parcel of land in this class.

|                                                                                                                                                                                     | 2024-25                                                                                                 | 2025-26                                                                                                 |
|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------------------------|
| <b>Charges</b>                                                                                                                                                                      |                                                                                                         |                                                                                                         |
| <b>Water charge for each parcel which is a unit or community title lot:</b>                                                                                                         |                                                                                                         |                                                                                                         |
| water supply charge (including for a parcel of land for which services are available but the parcel is not connected to the water network); plus                                    | Standard Water Supply Charge                                                                            | Standard Water Supply Charge                                                                            |
| water consumption charge (where the parcel of land is connected to the water network and separately metered).                                                                       | Standard Water Consumption Charge                                                                       | Standard Water Consumption Charge                                                                       |
| <b>Water charge for each parcel which is common property:</b>                                                                                                                       |                                                                                                         |                                                                                                         |
| water supply charge; plus                                                                                                                                                           | Nil                                                                                                     | Nil                                                                                                     |
| water consumption charge (where the parcel of land is connected to the water network and separately metered) and the units or community title lots are each separately metered; or  | Standard Water Consumption Charge                                                                       | Standard Water Consumption Charge                                                                       |
| water consumption charge (where the parcel of land is connected to the water network and separately metered) and the units or community title lots are not each separately metered. | Standard Water Consumption Charge (calculated based on the number of residential dwellings – see below) | Standard Water Consumption Charge (calculated based on the number of residential dwellings – see below) |
| <b>Sewerage charge for each parcel which is a unit or community title lot (where the parcel of land is connected to the sewerage network):</b>                                      |                                                                                                         |                                                                                                         |
| sewerage supply charge; plus                                                                                                                                                        | Standard Sewerage Charge                                                                                | Standard Sewerage Charge                                                                                |

|                                                                                                                                                      |          |          |
|------------------------------------------------------------------------------------------------------------------------------------------------------|----------|----------|
| (where the parcel of land permits any use other than residential purposes only) charge for each flushing fixture in excess of two flushing fixtures. | \$566.50 | \$603.63 |
|------------------------------------------------------------------------------------------------------------------------------------------------------|----------|----------|

#### Sewerage charge for each parcel which is common property:

|                                                                                                    |                          |                          |
|----------------------------------------------------------------------------------------------------|--------------------------|--------------------------|
| sewerage supply charge for any common property parcel where there is no flushing fixture; or       | Nil                      | Nil                      |
| sewerage supply charge for all other parcels of land in this class which are common property; plus | Standard Sewerage Charge | Standard Sewerage Charge |
| charge for each flushing fixture in excess of two flushing fixtures.                               | \$566.50                 | \$603.63                 |

#### Note:

In determining water consumption charges under this category, each unit is given a daily allowance in relation to the volume of water supplied at the lower consumption charge rate. For example, if a complex contains 4 units and a common property the daily allowance would be 0.548 kilolitres x 5, being charged at the lower rate with any consumption in excess of that being charged at the higher rate.

### Class 4 - Community institutions

This class applies to a parcel of land:

(a) with a building used for the purpose of a church or other religious establishment, hospital, benevolent institution or charitable institution, and no other building is erected on the land other than subsidiary buildings; or

(b) that is occupied by or used in connection with a school that is registered (or provisionally registered) under the Education Act 2004 (ACT) including grounds belonging to or used in connection with such a school.

|                                                                                               | 2024-25                           | 2025-26                           |
|-----------------------------------------------------------------------------------------------|-----------------------------------|-----------------------------------|
| <b>Charges</b>                                                                                |                                   |                                   |
| <b>Water charge (where the parcel of land is connected to the water network and metered):</b> |                                   |                                   |
| water supply charge; plus                                                                     | Standard Water Supply Charge      | Standard Water Supply Charge      |
| Water consumption charge for a parcel of land used for:                                       |                                   |                                   |
| the purpose of a church or other religious establishment under paragraph (a) above; or        | \$2.56 per kL                     | \$2.78 per kL                     |
| a school under paragraph (b) above; or                                                        |                                   |                                   |
| water consumption charge for all other parcels of land in this class.                         | Standard Water Consumption Charge | Standard Water Consumption Charge |

### Sewerage charge (where the parcel of land is connected to the sewerage network):

|                                                                      | Standard Sewerage Charge | Standard Sewerage Charge |
|----------------------------------------------------------------------|--------------------------|--------------------------|
| sewerage supply charge; plus                                         |                          |                          |
| charge for each flushing fixture in excess of two flushing fixtures. | \$283.25                 | \$301.82                 |

## Class 5 – Commercial and other non-residential

This class applies to all other parcels of land which are not covered by Classes 1-4 above, including but not limited to:

- (a) the Australian National University; and
- (b) commercial and retail premises.

2024-25

2025-26

### Charges

#### Water charges (where the parcel of land is connected to the water network and metered):

|                           | Standard Water Supply Charge      | Standard Water Supply Charge      |
|---------------------------|-----------------------------------|-----------------------------------|
| water supply charge; plus |                                   |                                   |
| water consumption charge. | Standard Water Consumption Charge | Standard Water Consumption Charge |

#### Sewerage charge (where the parcel of land is connected to the sewerage network):

|                                                                      | Standard Sewerage Charge | Standard Sewerage Charge |
|----------------------------------------------------------------------|--------------------------|--------------------------|
| sewerage supply charge; plus                                         |                          |                          |
| charge for each flushing fixture in excess of two flushing fixtures. | \$566.50                 | \$603.63                 |

## Class 6 - Unmetered and unconnected charges

### Unmetered water charges

This charge applies to a parcel of land that is connected to the water supply network, but which is not metered. This charge does not apply to a parcel of land in Class 3 Unit title or community title.

2024-25

2025-26

### Charges

|                     |          |          |
|---------------------|----------|----------|
| Water supply charge | \$710.50 | \$730.80 |
|---------------------|----------|----------|

### Unconnected Water & Sewerage Charges

This charge applies to a parcel of land that is not connected to:

- (a) the water network but water supply infrastructure has been installed and is available to the land; and/or
- (b) the sewerage network, but sewerage supply infrastructure has been installed and is available to the land, including but not limited to a vacant parcel of land or carpark.

This charge does not apply to a parcel of land in Class 3 Unit title or community title which is common property.

|                                                                                                                                            | 2024-25                                                         | 2025-26                                                         |
|--------------------------------------------------------------------------------------------------------------------------------------------|-----------------------------------------------------------------|-----------------------------------------------------------------|
| <b>Charges</b>                                                                                                                             |                                                                 |                                                                 |
| Water supply charge (where the parcel of land is not connected to the water network)                                                       | Standard Water Supply Charge                                    | Standard Water Supply Charge                                    |
| Sewerage supply charge (where the parcel of land is not connected to the sewerage network)                                                 | Standard Sewerage Charge                                        | Standard Sewerage Charge                                        |
| <b>Other fees and charges</b>                                                                                                              |                                                                 |                                                                 |
| <b>Charges</b>                                                                                                                             |                                                                 |                                                                 |
| Special reading of a water meter                                                                                                           | \$26.00                                                         | \$27.00                                                         |
| Testing a standard 20 mm water meter                                                                                                       |                                                                 |                                                                 |
| Notes:                                                                                                                                     |                                                                 |                                                                 |
| 1. Testing fees for meters larger than 20mm are by individual quote.                                                                       | \$302.00                                                        | \$311.00                                                        |
| 2. Meter testing fees are refundable where a test shows a meter to be defective as defined in the Water Metering Code.                     |                                                                 |                                                                 |
| Fee payable upon request for a certificate showing the amount of charges payable in respect of a quantity of water or of a parcel of land. | \$19.00                                                         | \$20.00                                                         |
| <b>Attendance (debt collection or disconnection / restriction):</b>                                                                        |                                                                 |                                                                 |
| • first visit in a 12 month period (in office hours)                                                                                       | \$76.00                                                         | \$78.00                                                         |
| • within a year of a previous visit (in office hours).                                                                                     | \$104.00                                                        | \$107.00                                                        |
| Reconnection fee (following disconnection / restriction for non-payment).                                                                  | \$174.00                                                        | \$179.00                                                        |
| Dishonoured cheque (admin charge). The greater of:                                                                                         | \$12.00 per account or \$22.00 per cheque for multiple accounts | \$12.00 per account or \$23.00 per cheque for multiple accounts |
| Credit card reversal (admin charge). The greater of:                                                                                       | \$39.00 per account or \$50.00 per cheque for                   | \$40.00 per account or \$51.00 per cheque for                   |

|                     | multiple<br>accounts | multiple<br>accounts |
|---------------------|----------------------|----------------------|
| Direct debit reject | \$6.60 per reject    | \$6.80 per<br>reject |

## Payments

### Account payments

Annual charges for water services and sewerage services are billed quarterly, unless agreed otherwise with you.

The due date for payments is the date shown in the account issued to you.

### Interest

Where you fail to pay by the due date, and the amount remains unpaid for a further 14 days, Icon Water may levy interest at the prescribed rate on the amount outstanding for each month or part of a month that the amount remains unpaid, calculated from the day on which the payment became due.

The amount of interest calculated and levied will be included on the next account issued to you.

### Payment assistance

Icon Water offers a range of flexible payment options. If you would like information on these or if you need payment assistance, please call us on 02 6248 3111. If you are having difficulty paying your account and we are unable to assist, you may also apply to the ACT Civil and Administrative Tribunal (ACAT) for assistance by calling (02) 6207 7740.

## Schedule B

# Proposed Miscellaneous Fees and Charges 2025-26

## Drawings

| 1. Drawings – Design or Works as executed (“As Constructed ”)                                                                                                           | 2024-25    | 2025-26    |
|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------|------------|------------|
| Drawing non-compliance fee (for drawings that are submitted and do not comply with Icon Water design and drafting standards).                                           | \$618.00   | \$636.00   |
| Drawings resubmission fee (for the third and any subsequent submission of drawings that have already been rejected twice as incorrect or not compliant with standards). | \$1,236.00 | \$1,271.00 |

## Water main connections

| 2. Tapping into water main | 2024-25    | 2025-26    |                     | 2024-25    | 2025-26    |
|----------------------------|------------|------------|---------------------|------------|------------|
| 100mm diameter main        |            |            | 225mm diameter main |            |            |
| 20mm main cock             | \$935.00   | \$962.00   | 20mm main cock      | \$979.00   | \$1,007.00 |
| 25mm main cock             | \$960.00   | \$987.00   | 25mm main cock      | \$1,113.00 | \$1,145.00 |
| 32mm main cock             | \$1,091.00 | \$1,122.00 | 32mm main cock      | \$1,139.00 | \$1,172.00 |
| 40mm main cock             | \$1,169.00 | \$1,202.00 | 40mm main cock      | \$1,217.00 | \$1,252.00 |
| 50mm main cock             | \$1,223.00 | \$1,258.00 | 50mm main cock      | \$1,271.00 | \$1,307.00 |
| 150mm diameter main        |            |            | 300mm diameter main |            |            |
| 20mm main cock             | \$933.00   | \$960.00   | 20mm main cock      | \$996.00   | \$1,024.00 |
| 25mm main cock             | \$956.00   | \$983.00   | 25mm main cock      | \$1,019.00 | \$1,048.00 |
| 32mm main cock             | \$1,083.00 | \$1,114.00 | 32mm main cock      | \$1,147.00 | \$1,180.00 |
| 40mm main cock             | \$1,162.00 | \$1,195.00 | 40mm main cock      | \$1,226.00 | \$1,261.00 |
| 50mm main cock             | \$1,215.00 | \$1,250.00 | 50mm main cock      | \$1,279.00 | \$1,316.00 |

### 3. Temporary water connection

The price for a temporary water connection will include connection, disconnection and surveillance costs.

By Quote

By Quote

### 4. Installation of fire hydrant

Where insertion of hydrant tee is required ("standard" main depth)

|                    |            |            |
|--------------------|------------|------------|
| 100mm diameter tee | \$1,584.00 | \$1,629.00 |
| 150mm diameter tee | \$2,031.00 | \$2,089.00 |
| 225mm diameter tee | \$2,991.00 | \$3,076.00 |
| 300mm diameter tee | \$3,520.00 | \$3,621.00 |

Note 1: Where the main exceeds the "standard" depth, additional risers are to be supplied by the contractor.

Note 2: Hydrant covers and indicators etc, are to be supplied and fixed by the contractor.

|                                                           |            |            |
|-----------------------------------------------------------|------------|------------|
| Installation of a hydrant from an existing tee connection | \$1,574.00 | \$1,619.00 |
|-----------------------------------------------------------|------------|------------|

### 5. Raise or lower hydrant

|                        |            |            |
|------------------------|------------|------------|
| Raise or lower hydrant | \$1,556.00 | \$1,600.00 |
|------------------------|------------|------------|

### 6. Remove hydrant / endcap and connect main

|            |            |            |
|------------|------------|------------|
| 100mm main | \$1,281.00 | \$1,318.00 |
| 150mm main | \$1,584.00 | \$1,629.00 |
| 225mm main | \$2,603.00 | \$2,677.00 |
| 300mm main | \$3,563.00 | \$3,665.00 |

### 7. Cut in stop valve

|            |            |            |
|------------|------------|------------|
| 100mm main | \$2,204.00 | \$2,267.00 |
| 150mm main | \$2,813.00 | \$2,893.00 |
| 225mm main | \$4,046.00 | \$4,162.00 |

|            |          |          |
|------------|----------|----------|
| 300mm main | By Quote | By Quote |
|------------|----------|----------|

## 8. Disconnection of water service

|                                                                    |          |          |
|--------------------------------------------------------------------|----------|----------|
| Service 20mm to 40mm diameter (cap main cock)                      | \$485.00 | \$499.00 |
| Service 50mm to 150mm diameter (cap main cock / blank flanged tee) | \$640.00 | \$658.00 |

## 9. Relocation of 20mm and 25mm stop cock and meter

|                                                 |            |            |
|-------------------------------------------------|------------|------------|
| Standard relocation with no excavation required | \$881.00   | \$906.00   |
| Where additional excavation is required         | \$1,914.00 | \$1,969.00 |
| Where shutdown of main is required              | By Quote   | By Quote   |

## 10. Sewer main connections

|                                                                                                                                                                                          |            |            |
|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|------------|------------|
| 100mm diameter junction into 150mm diameter main                                                                                                                                         | \$1,618.00 | \$1,664.00 |
| 100mm diameter junction into 225mm diameter main                                                                                                                                         | \$1,926.00 | \$1,981.00 |
| 100mm diameter junction into 300mm diameter main                                                                                                                                         | \$2,416.00 | \$2,485.00 |
| Break out existing 150mm, 225mm or 300mm diameter main to a new manhole                                                                                                                  | \$1,652.00 | \$1,699.00 |
| Connection to existing standard manhole without drop, 100mm, 150mm or 225mm diameter                                                                                                     | \$3,260.00 | \$3,353.00 |
| 150mm or 225mm connection to existing standard manhole with external drop                                                                                                                | By Quote   | By Quote   |
| Provide 100mm or 150mm diameter collar out of existing standard sewer manhole for house connection without drop                                                                          | \$3,225.00 | \$3,317.00 |
| Connecting main to end of existing main or collar out of existing manhole, 150mm or 225mm                                                                                                | \$1,722.00 | \$1,771.00 |
| 100mm diameter PVC temporary connection to standard sewer manhole including removal of PVC pipe from manhole at completion of project                                                    | \$2,696.00 | \$2,773.00 |
| Alterations to height of manhole. Raise or lower manhole up to 300mm where the only alteration is to the neck of the manhole and the total length of neck and ring does not exceed 450mm | \$1,277.00 | \$1,313.00 |
| Supply and fit "gatic" type cover to an existing manhole                                                                                                                                 | \$2,061.00 | \$2,120.00 |
| Disconnection (temporary cap off) of sewer tie for non-compliance                                                                                                                        | \$1,241.00 | \$1,276.00 |
| Permanent disconnection of sewer connection to a main 150 or 225 mm                                                                                                                      | \$947.00   | \$974.00   |

Note: This price does not include excavation works which are

commonly carried out by the project contractor (or by Icon Water at a negotiated price).

|                       |          |          |
|-----------------------|----------|----------|
| Rebuild sewer manhole | By Quote | By Quote |
| Gatic (if required)   | \$762.00 | \$784.00 |

## 11. Hydrants (metered standpipes)

### 32mm and 65mm hydrant (metered standpipe)

|                                   |          |          |
|-----------------------------------|----------|----------|
| Annual hire                       | \$439.00 | \$452.00 |
| Quarterly hire                    | \$180.00 | \$185.00 |
| Short-term hire (14 days maximum) | \$107.00 | \$110.00 |

### Metered standpipe water charges

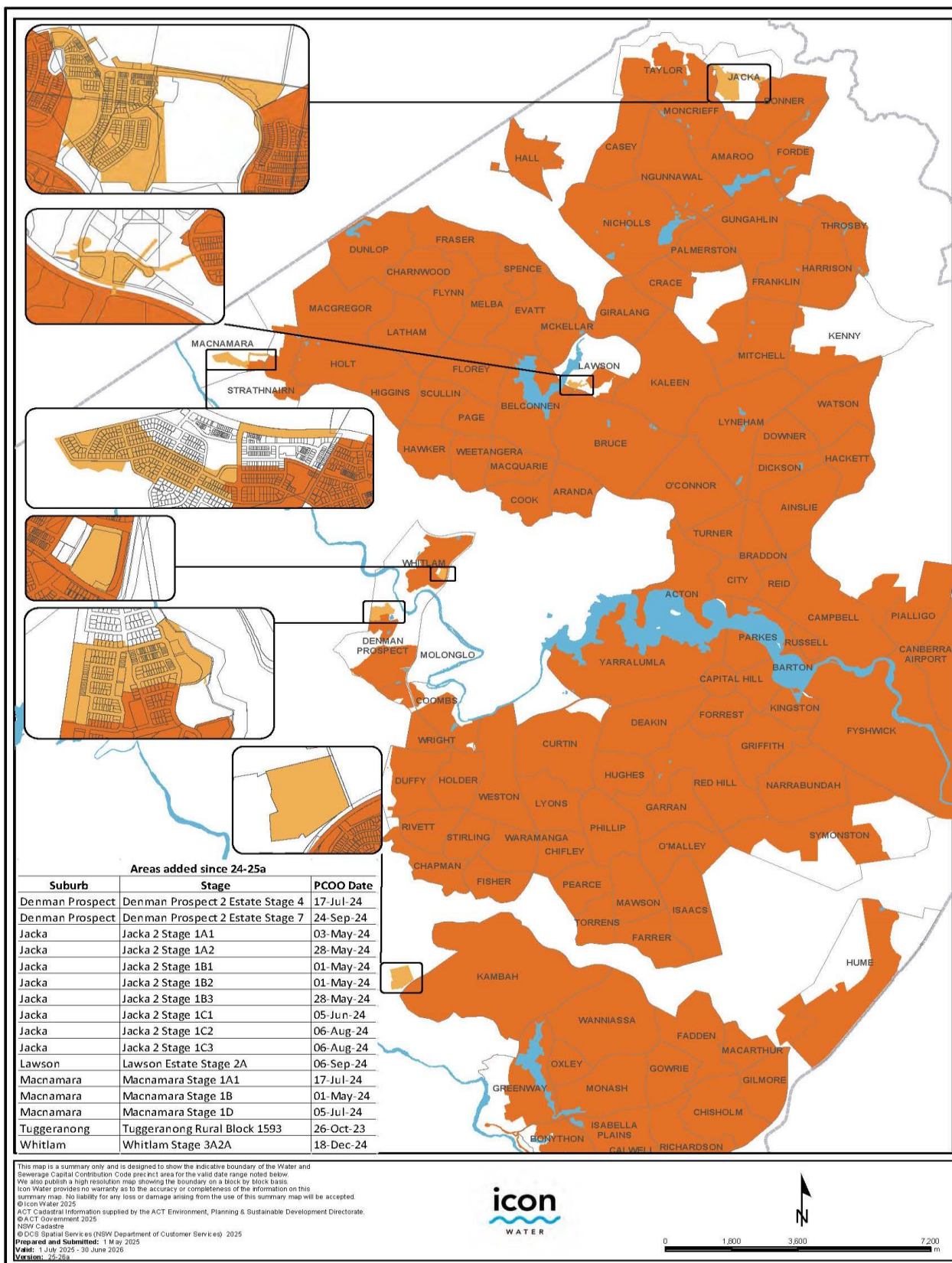
|                                                                                       |               |               |
|---------------------------------------------------------------------------------------|---------------|---------------|
| Water consumption charge for consumption of water through a metered hydrant standpipe | \$5.15 per kL | \$5.58 per kL |
|---------------------------------------------------------------------------------------|---------------|---------------|

## 12. Quotation and scheduling fee to be applied to each water and sewer connection job quoted

Note: This fee applies in addition to the scheduled fee for services in items 2 to 10 above.

|                                                                                                 |          |          |
|-------------------------------------------------------------------------------------------------|----------|----------|
| Quotation and scheduling fee for services that don't require a site inspection prior to quoting | \$140.00 | \$144.00 |
| Quotation and scheduling fee for services that require a site inspection prior to quoting       | \$205.00 | \$211.00 |

# Appendix 2 Precinct map for 2025-26



# Appendix 3 Details of capital projects in Icon Water's 2025-26 submission

| Project                                                 | Estimated timeframe |
|---------------------------------------------------------|---------------------|
| <b>Water</b>                                            |                     |
| DN450 distribution main from Gungahlin to Downer/Watson | 2029-32             |
| DN225 Hume Water Main Augmentation - CapCons            | 2026-27             |
| <b>Sewerage</b>                                         |                     |
| CX11172 Woden Valley Sewer Augmentation                 | 2034-38             |
| CX11063 North Canberra Sewer Augmentation Stage 1       | 2027-34             |
| CX11173 North Canberra Sewer Augmentation Stage 2       | 2030-45             |
| CX11174 North Canberra Sewer Augmentation Stage 3       | 2037-41             |
| CX10847 Constitution Avenue Sewer Upgrade               | 2026-28             |
| CX10846 Fyshwick SPS Augmentation                       | 2026-28             |
| Developer led - Antill St, Dickson sewer upgrade        | 2026-27             |
| CX11175 Franklin Sewerage Storage Tank                  | 2040-44             |
| CX11336 Dairy Road Sewer Augmentation                   | 2026-28             |
| CX11351 Red Hill Sewer Augmentation                     | 2028-29             |
| CX11349 Jerrabomberra Sewer Augmentation                | 2026-30             |
| CX11334 Section 57 Turner Sewer Augmentation            | 2026-28             |
| CX11353 Kippax Sewer Augmentation                       | 2029                |
| CX11326 Watson - Cap Cons                               | 2028-29             |
| CX11355 ANU Sewer Augmentation                          | 2029                |
| City East Sewer Augmentation - CapCons                  | 2026-28             |
| Lyneham Sewer Augmentation                              | 2032-33             |
| Jerrabomberra Sewer Pump Station Augmentation           | 2025-28             |
| Braddon Sewer Augmentation                              | 2029-30             |

Source: Icon Water 2025a.

# Abbreviations and acronyms

|                 |                                                                             |
|-----------------|-----------------------------------------------------------------------------|
| Commission      | Independent Competition and Regulatory Commission                           |
| CPI             | Consumer price index                                                        |
| GST             | Goods and services tax                                                      |
| ICRC            | Independent Competition and Regulatory Commission                           |
| ICRC Act        | Independent Competition and Regulatory Commission Act 1997 (ACT)            |
| kL              | kilolitre                                                                   |
| Price Direction | Price Direction for Water and Sewerage Services 1 July 2023 to 30 June 2028 |
| RBA             | Reserve Bank of Australia                                                   |
| SCC             | Standard Customer Contract                                                  |
| UNFT            | Utilities Network Facilities Tax                                            |
| WAC             | Water Abstraction Charge                                                    |
| WACC            | Weighted Average Cost of Capital                                            |

# References

Icon Water (2025a) Application to update the Precinct Charge and Precinct Map, Icon Water, Canberra.

Icon Water (2025b) Regulated water and sewerage services price adjustment for 2025-26: Proposed prices and pass-through adjustment, Icon Water, Canberra.

Icon Water (2025c) Resubmission of regulated water and sewerage services price adjustment for 2025-26: Proposed prices and pass-through adjustment, Icon Water, Canberra.

ICRC Report 2 (2023) Price Direction: Regulated water and sewerage services 1 July 2023 to 30 June 2028, Independent Competition and Regulatory Commission, Canberra. May 2023.

ICRC Report 3 (2023) Final Report: Regulated Water and Sewerage Services 2023-28, Independent Competition and Regulatory Commission, Canberra. May 2023.



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