



LEGISLATIVE ASSEMBLY

FOR THE AUSTRALIAN CAPITAL TERRITORY

SELECT COMMITTEE ON ESTIMATES 2024-2025

Ms Nicole Lawder MLA (Chair), Ms Suzanne Orr MLA (Deputy Chair),
Miss Laura Nuttall MLA

ANSWER TO QUESTION TAKEN ON NOTICE DURING PUBLIC HEARINGS

Asked by: Nicole Lawder MLA

Addressed to: Minister for City Services

Reference: Uncorrected Hansard Transcript [Page 24]

In relation to: Container Deposit Scheme data breaches

Hearing Date: 24/07/2024

QTON lodgement date: 24/07/2024

Answer Due Date: 30/07/2024

THE CHAIR: How many data breaches or attempted data breaches have been identified with the container deposit scheme in the last year? And the last one I think was in March. The media reported that tighter security was on the way. What has been done to date?

Mr Fitzgerald: So the work that we have done with the network operator, which is return it, and they are responsible for their systems and they are responsible for reporting of all of the—for any data breaches. I understand that we have only had the one data breach in the last 12 months, but I will take that on notice just to confirm that that is the case.

They have put in a range of features, multiple authentication features that stop, even once a breach has occurred, from any potential influence or impact to customers. So there are controls that are in place around bank details so that those details are not easily changeable or accessible, and they will keep working through with their service provider to make sure that there are as limited opportunity as possible. We all know cyber security is an area of great concern for all the—

Ms Tara Cheyne MLA: The answer to the Member's question is as follows:

In the 2023-24 Financial Year, there was one data breach reported by the ACT Container Deposit Scheme (CDS) network operator, Return-It, to the ACT Government.

Return-It advised the ACT Government that its Express Account network had experienced a minor security breach from an unknown source, which affected four customer accounts. The ACT Government was advised by Return-It that security protocols within the Express Account system prevented the attempted fraudulent activity being completed.

Since the data breach, the ACT Government has been working with Return-It to enhance data security of CDS customers.

Approved for circulation to the Select Committee on Estimates 2024-2025

Signature: 

Date: 27/7/24

By the Minister for City Services, Tara Cheyne MLA