



Standing Committee on Public Accounts

Inquiry into Annual and Financial Reports 2022-2023 **ANSWER TO QUESTION ON NOTICE**

Asked by [Mrs Elizabeth Kikkert MLA]:

Reference: Hearing on 20/11/2023, Annual Report of 2022 - 2023

In relation to: Performance Audit Survey

The following question was asked of the ACT Auditor-General by email correspondence on the 29th of November 2023.

(1) Can the Auditor-General attach a copy of the survey that informed Figure B.3 referenced on page 16 of the Auditor General's Annual Report 2022-2023?

ACT Auditor-General, Mr Michael Harris: The answer to the Member's question is as follows:–

As per the QON request, please find attached the Performance Audit satisfaction survey that is provided to auditees at the conclusion of a performance audit.

Approved for circulation to the Standing Committee on Public Accounts

Signature:

Date: 6/12/2023

By the ACT Auditor-General, Mr Michael Harris

OFFICIAL: SENSITIVE

[Evidence provided to QON2]

Satisfaction Survey – Performance Audit

Directorate:

Director-General:

Performance Audit:

The purpose of this survey is to measure the satisfaction of Director-General with the performance of the ACT Auditor-General’s Office in conducting the performance audit of [insert audit title].

The results of the survey will be reported in the Office’s Statement of Performance.

Based on your organisation’s experience of the Office’s work on the above-named performance audit, please mark the rating that best describes the Office’s performance.

Audit Process		Rating					
		Strongly Disagree	Disagree	Neither Agree nor Disagree	Agree	Strongly Agree	Unsure
1.	Communication between the auditors and our organisation was effective.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
2.	Our organisation was promptly informed of significant issues identified during the audit.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
3.	The auditors demonstrated an adequate understanding of our organisation and our operating environment.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
4.	The auditors demonstrated they had the professional skills and knowledge required to conduct the audit.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
5.	The auditors’ interaction with our organisation’s staff during the audit was conducted in a professional manner.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
6.	Senior audit staff were appropriately involved in the audit.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

If necessary, please provide any further information in relation to the **Audit Process**:

Audit Reporting		Strongly Disagree	Disagree	Neither Agree nor Disagree	Agree	Strongly Agree	Unsure
7.	Our organisation was provided with an adequate opportunity to comment on the audit findings and issues before finalisation of the audit report.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
8.	The final audit report clearly communicated the audit findings and issues.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
9.	The final audit report presented the audit findings and issues in a balanced/fair manner.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

If necessary, please provide any further information in relation to **Audit Reporting**:

Value of Audit		Strongly Disagree	Disagree	Neither Agree nor Disagree	Agree	Strongly Agree	Unsure
10.	The audit provided useful and relevant information about the audited activity.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
11.	The audit will help our organisation to improve administration of the audited activity.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

If necessary, please provide any further information in relation to the **Value of Audit**:

Based on your organisation’s experience of the Office’s work on the above-named performance audit, please mark the rating that best describes the **Office’s overall performance**.

Very Good

Good

Satisfactory

Poor*

Very Poor*

* If you have rated the performance of the Office as *Poor* or *Very Poor*, we would appreciate further comments on areas we should improve.

Please make any further comments that would assist us to improving our performance, using the space provided.

Director-General's Signature:

.....

Date:

.....

Thank you for completing this survey