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**STANDING COMMITTEE ON PLANNING, TRANSPORT AND CITY SERVICES**

Jo Clay MLA (Chair), Suzanne Orr MLA (Deputy), Mark Parton MLA

**Inquiry into Annual and Financial Reports 2020-2021**

**QUESTION ON NOTICE**

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Asked by Mr Mark Parton MLA: To ask the Minister for Transport and City Services

Ref: TCCS Annual Report Page 24

In relation to: Upgraded Ticketing System

The first priority listed for the 2021/22 financial year for TCCS is to finalise the selection of the replacement ticketing system that has been delayed since 2017. Will this be achieved, and a provider named for this new ticketing service by the end of the current financial year?

1. How many tender submissions have been received to provide the new ticketing system, and how many of these submissions met the governments requirements?
2. What will be the additional cost of replacing the MyWay scanners that have been installed for Light Rail and buses acquired since May 2018 when the original contract was meant to be delivered?
3. How long does the government expect this new ticketing system to remain in service, when MyWay had an original expected life of around 7 years?
4. How much has the scope of the project changed since it was first announced given the 5 years that has passed?
5. Can the Minister confirm that the new ticketing system will allow Canberrans and visitors to Canberra to pay with their credit and debit cards and methods such as Apple Pay to make the system as accessible as possible?

**Mr Chris Steel MLA: The answer to the Member's question is as follows:–**

1. The Territory received 20 expressions of interests. The Territory is currently out to market undertaking the second phase of the procurement process. Details of this procurement cannot be provided as the approach to market is still in progress.
2. The new Next Generation Ticketing system inclusive of software and hardware is procured as a complete solution, and not as individual components.
3. The Territory is seeking a supplier to provide an operational ticketing solution for a minimum 10-year term.

4. The outcomes and functional requirements of this project has not changed. The scope of the solutions submitted to achieve these outcomes will be determined by the providers.
5. Flexible payment options for customers are a functional requirement of the solution.

Approved for circulation to the Standing Committee on Planning, Transport and City Services

Signature:



Date:

18/3/22

By the Minister for Transport and City Services, Mr Chris Steel MLA